

Hotline Committee Report
September 2020

- There were eight members attending the September 16, 2020 meeting.
- The committee has concerns that local meetings are not being updated on the ISO website. This is very important and especially during the pandemic. New calls from suffering gamblers are calling the Hotline and volunteers are doing their best to find them a meeting or give them the Telephone conference numbers. Please, please, update all local meetings ASAP.
- We discussed the Canadian hotline numbers and Paul S will follow up to make sure all numbers that are available on our National 855-222-5542, are getting through to Canadian hotline volunteers.
- Rob B keeps track of all Hotline Coordinators and will be emailing all of them the list of Gamblers Anonymous telephone meeting numbers to distribute to local hotline volunteers.
- The list below is the call data for the Hotline from August 20019-August 2020.

Month of	# of Calls	Total Minutes	Average Call Time
			M:S
19-Aug	1010	4577	4:32
19-Sep	1166	4664	4:00
19-Oct	1093	5189	4:45
19-Nov	924	4241	4:35
19-Dec	833	3790	4:33
20-Jan	1051	5283	5:02
20-Feb	1024	4769	4:39
20-Mar	913	4068	4:27
20-Apr	509	2328	4:34
20-May	597	3409	5:43
20-Jun	766	3779	4:56
20-Jul	835	3748	4:47
20-Aug	970	4940	5:06

Jo K
BOT Hotline Chair