

**BOT Hotline Committee Report  
January 2020**

The committee discussed a draft for a universal Hotline Volunteer Guideline. We hope to have this on the Seattle 2020 Spring agenda.

Curt P from Area 2G has joined the committee and is also the new Hotline coordinator for his area replacing Pam B.

We also discussed the difficulty Jo has had getting the Hotline page on the Trustee Hotline updated. Jo will continue to contact Mike R.

Jo will contact Sidney regarding a power point or video of how to set up Ring Central that his area uses.

Next meeting will be February 19, 2020.

Respectfully submitted,  
Jo K, Area 8D Trustee  
Chair