

3-27-2019 March Meeting started at 8pm central time. Paul S & Jim G chaired the meeting.

Member roll call.

Members present:

Gary M Area 2H; Chuck R; Jim G Area 7C; Ron B Area 6B; Jo K Area 8D; Andrew G Area 13B; Anne D Area 5B; Paul S

Absent members:

#9. Lori C. Area 2H

March Agenda Topics:

#1. Reviewed the document presented by Jo K! Subject: To update the purpose of the Hotline Committee. After discussions and verbal changes, Jo will revise the purpose and wordage and will resend to all members for upcoming topics and discussions about goals and the Purpose of the Hotline Committee.

Hotline Purpose Revision

Current Version

Implement and oversee a Gamblers Anonymous National Hotline.

Proposed Version:

To provide assistance to Gamblers Anonymous in implementing a National Hotline and oversee the operations.

- Maintain the routing information for all Gamblers Anonymous areas using the National Hotline.
- Assist local areas in developing guidelines for hotline volunteers.
- Develop a manual for the National Hotline.
- Review areas that use another hotline system.
- Follow up on voicemails on the National Hotline for areas that do not have a Hotline.
- Give support and help when needed to local areas using the National Hotline provider.
- Review the data usage on the National Hotline and report at each Board of Trustee meeting.
- Maintain communication with the executive secretary of the I.S.O. regarding usage and payments to the National Hotline provider.
- Maintain information on the Trustee Website for the National Hotline.

Jo K has received additional input from committee members to tweak the current proposed revision a tad bit, We will be running it by Paul S before final is

Published and submitted as an agenda item per Andy R.

#2. Chuck R & Andy G have stepped up to assist Paul S in responding to voice mails left by person's calling the Hotline.

#3. Reviewed and discussed the Ring Central Quick set up settings for GA hotline.

#4. Screen sharing set up designated for April 10th at 8pm Central Standard Time. All members if you have 15 minutes to devote for trial and error. That would be great and a good way for this committee to excel in getting topics addressed within our committee.

#5. Open topic: Gary brought to the table discussing with Paul about Area Code and Anne chimmed in about routing with area codes in Montreal.

#6. Open topic: Paul S. advised he had a region wanting to get on the Hotline System. He encourages all committee members to join with this process. He will inform all members when this occurs.

#7. Open topic: Committee Reports: Jim and Anne will team up to make sure Andy R, BOT, and the trustee website will get on time reports.

#8. NOTE: Our next meeting will be April 24th at 8pm CST.

Hope to hear you in a couple of weeks

Anne D & Jim G.