

Hotline Implementation Committee

Spring 2025 BOT Meeting Report – St. Louis, MO

Since the Fall 2024 BOT Meeting in Cherry Hill, NJ the committee has held two (2) quarterly meetings – January 21, 2025 and April 16, 2025. Highlights from those meetings are as follows:

- To date there are 18 area hotlines, consisting of approximately 225 volunteers, that have moved onto the National Hotline. These areas include:
 - Area 2** Northern California
 - Area 2B** Greater Sacramento
 - Area 2G** Oregon and Vancouver, Washington
 - Area 2H** Western Washington
 - Area 2K** Southern Alberta
 - Area 6** Southern Florida
 - Area 6A** Pensacola, Panama City, Central & Northern Florida
 - Area 6B** West Coast of Florida
 - Area 7** Louisiana, Mississippi and Lower Coast of Alabama
 - Area 8** Illinois and Northern Indiana
 - Area 8B** Nebraska, W. Iowa, Kansas, Kansas City and W. Missouri
 - Area 10** Northern and Central Ohio, Erie, New Castle and Warren Pennsylvania
 - Area 11** Massachusetts, Rhode Island, Maine, Vermont and New Hampshire
 - Area 12** New Jersey and Northern Pennsylvania
 - Area 13B** Southern New Jersey
 - Area 14** Long Island, NY
 - Area 16** Syracuse, Rochester NY
 - Area 16A** Western NY
- The following areas have expressed an interest in migrating to National:
 - Area 2F** Idaho and Eastern Washington
 - Area 3A** San Diego, CA
 - Area 8A** Eastern Iowa, Southern Minnesota, parts of Wisconsin
- We continue to receive very positive feedback from areas migrating to the National Hotline. Specifically, areas have commented about the transparency of the migration process, the ease of migrating areas to National and the reduction of area hotline coordinators workload. Area volunteer changes and reporting are now done by the Hotline Committee System Administrator, Scott S. He has done an outstanding job of facilitating area migrations and generating area monthly reports.
- One of our main goals for moving local areas to National was to help areas reduce the costs they were paying to Ring Central. Several areas who migrated to National have reported monies paid to Ring Central are now being donated to ISO. The migration effort has been a win/win for both the local hotline areas and ISO.

- Next scheduled Hotline Implementation Committee meeting is June 17, 2025 at 8:30 pm est.

