

## **Hotline Implementation Committee Fall 2025 BOT Meeting Report – Denver, CO**

Since the Spring 2025 BOT Meeting in St. Louis, MO, the committee has held two (2) quarterly meetings – June 17, 2025 and September 9, 2025. Highlights from those meetings are as follows:

- Three more areas have migrated to the National Hotline since the last BOT Meeting.  
**Area 8A** Eastern Iowa, Southern Minnesota, parts of Wisconsin  
**Area 3A** San Diego, CA  
**Area 1** Central California, Los Angeles Area and Hawaii
- Approximately thirty-five former areas were maintaining their own hotline accounts. Twenty-five have closed their accounts and moved to the National Hotline.
- As stated in previous reports, one of our main goals for moving local areas to National was to help areas reduce the costs they were paying to Ring Central. Several areas who migrated to National have reported monies paid to Ring Central are now being donated to ISO. It is estimated donations to ISO earmarked for the hotline were about three times the cost of the National Hotline.
- The committee has generated another letter encouraging those areas who have not joined this migration effort to seriously reconsider partnering with their fellow areas. The process has been relatively seamless and all the areas are extremely pleased with the ease of operation, not to mention the substantial savings. A call to join will be presented at the BOT Meeting.
- Next scheduled Hotline Implementation Committee meeting is December 9, 2025 at 8:30 pm est.

# Hotline Metrics

