The IRC has been busy at work since the last trustee meeting. We have answered phone calls and emails from all over the world.

In Africa we answered a few emails about requests for help. Including Kenya, Ghana and Nigeria. We have had a few requests from these countries and tried to connect the requests.

We have had personality issues dividing groups in Greece and the Philippines. We have tried to moderate the disputes but it has been difficult to do so. As for the Philippines, we just added a few on line and in person groups to our ISO website since they have agreed to follow and adhere to our guidance code. They had been using outside literature and ending meetings with the "promises" but have stopped doing so. It was a difficult process that we had to have our chairman Pete K get involved to help the committee deal with the issue. It has been resolved now.

We have had two of our committee members work with Turkey, who had a facility and a counselor try to start a group. We had to explain to them that we would need to have two problem gamblers to establish the group. They understood and asked us to send them a new group form. As of today I am unaware if they have found two people who are willing to start a group.

We have been in constant contact with Russia, they have three areas with many groups. I was fortunate to be able to have a zoom meeting with them and answered many questions regarding groups, intergroups, iso and the trustee program and process. I like to thank our co chair Igor for helping translate and keeping in touch with Russia

Sweden has been in the process of uniting the groups and being able to be represented by a common body. Possibly an intergoup. Our committee member Tommy S. is keeping me informed of the progress there.

Area 33 Colombia had an issue with members of their area regarding harassment. Our committee member Elena made contact with them but it ended not moving forward after a few virtual meetings with the members involved.

Area 23 Brazil contacted us to have feedback on how to handle problems with the RSO financial matters. Elena and other ex trustees from Argentina had a virtual meeting with Brazil Trusted Servant and things as far as we know were resolved. Also we were invited to participate in a virtual event for the Gratitude week. Mainly they were looking for someone to explain what ISO does. I was happy to participate and Elena was also there.

Area 28 México had their National Conference on october 13, 14 & 15 in Mazatlán they had about 100 persons. Area 28 has two new groups one in Veracruz, Veracruz and the other in Durango, Durango, paperwork has been sent to ISO. Héctor T has been in contact with the members of both groups.

Members of the RSO from Spain, Argentina and Mexico are about to finish the translation of the new Blue Book, they hope to complete the task by the end of 2023. Then the file will be sent to KC and Israel to review the format to be sent to the printer.

I would like to thank Martha and Elena who have been handling South America and Mexico. I would also like to thank all the members of the IRC committee who have helped and contributed to this report.

Ara H IRC Chair.