

March 2018 Hotline Committee Report

Committee Conference Call on 3/22/2018 at 9pm

Attendees: Paul S, Chuck R, Linda S, Jim G

**Agenda:**

**1. Recent hotline activity and issues - Paul and Chuck**

- a. Calgary – transitioning away for local answering service. Chuck is working with them to have their old number forwarded to the 855-222-5542 number.
- b. Area Code Message – one area wanted the message informing a caller that they can enter another area code to only play once, Paul and Chuck made the change
- c. Recently had a caller spend most of the morning calling various areas and being obnoxious – Paul will monitor call logs to see if it continues

**2. Upcoming trustee meeting and committee report – Paul**

Paul to prepare a draft report for the next committee meeting

**3. Review of last report future actions - see attached report**

Everyone to provide is to review our last committee report and provide input by next week for our next committee meeting.

**4. Next Meeting will be on April 5 at 9pm Eastern**

Respectfully submitted,

Paul S

Hotline Committee Chair