GAMBLERS ANONYMOUS TRUSTEES MEETING OCTOBER 13 - 15, 2011 MARRIOTT LOS ANGELES AIRPORT HOTEL, LOS ANGELES, CALIFORINA

A) Welcome – Denis M. Chairman, Board of Trustees.

Denis M, Chairman of the Board of Trustees called the meeting to order at 10:00 A.M. on Thursday, October 13, 2011. The head table was introduced followed by opening remarks which included procedures for the meeting along with an explanation of points of order and points of information and the difference between them. New Trustees were asked to come to the microphone and introduce themselves. They were all welcomed and encouraged to participate in the meeting.

Twenty-five proxy's were received and read to be voted as follows: Area 2C – from Debbie W., given to Marlene M.; Area 3B - from Peggy B. given to Ed L.; Area 5A – from J.R. E., given to Joe B.; Area 10B – from Mark B., given to Chuck B.; Area 12 – from Bob W., given to Betty S.; Area 13A - from Kevin O., given to Bob F.; Area 14 – from Tom Z., given to Paul C.; Area 14 – from Mary R., given to Bill W.; Area 15 – from Stanley C., given to Chuck R.; Area 15 – from Abe C., given to Mike R.; Area 15 – from Joe B., given to Bill B.; Area 16 – from John N., given to John V.; Area 18 – from Andy D., given to Lloyd A.; Area 18A – from Yvonne R., given to Jo Jo B.; Area 19 – from Antonio B., given to Leo R.; Area 20 – from Oscar B., given to Andre G.; Area 21 – from Lluis R., given to Rick B.; Area 23A – from Vera T., given to Karen E.; Area 24 – from Fredrik A., given to Andy R.; Area 24 – from Tommy S., given to Doug L.; Area 27 – from Balazs M., given to Herb B.; Area 28 – from Rafael Z., given to Martha G.; Area 31 – from Donatas Z., given to Jeanne B.; Area 33 – from Jose M., given to Dina P. and Area 35 - from Ramon Z., given to Juan A.

Seven absentee ballots were received as follows: Area 5C – from Pierre C., given to Deni M.; Area 18 – from Ron Mac, given to Claude C.; Area 18A – from Trevor S., given to Debra M.; Area 19 – from Inda K., given to Vinny B; Area 19 – from Tony B., given to Wendy B.; Area 25 – from Salvatore P., given to Kathy H. and Area 29 – from Stepan G., given to Pat D. to vote as per instructions on their respective ballots.

B) Remembrance of our departed members- Marshall R.

Marshall R. read a list of our brothers and sisters who had passed away since the last Trustees meeting held in Cherry Hill, new Jersey as follows:

David N., Faribault, Minnesota, 11 years, age 75

Stan S., Faribault, Minnesota, 12 years, age 63

Thomas S., Faribault, Minnesota, 12 years, age 41

Allen S., Lincoln Park, Michigan, 20 years

Pat K., Ottawa, Ontario, Canada, passed 07/12/11

Ralph B., Plantation, Florida, passed 06/12/11

David G., Pittsburgh, Pennsylvania, 2 years, age 84, passed 07/28/11

Dennis A., Charlotte, North Carolina, 12 years, passed 09/24/11

Paul M., Chicago, Illinois, 8 years, passed 05/12/11

Jayne M., Arlington Heights, Illinois, passed 08/26/11

Joan R., Chicago, Illinois, 16 years, passed 07/08/11

Peggy G., Joliet, Illinois, passed 09/2011

Max W., Joliet, Illinois, 3 years, passed 09/2011

Rina L., Santa Monica, California, 9 years, age 50, passed 08/27/11

Paulette B., Duluth, Minnesota, 17 years, age 56, passed 09/12/11

Fernando P., Fresno, California, 11 months, age 47, passed 06/20/11

Dick C., Pomona, New York, 6 years, age 62, passed 09/2011

Mel S., Mahopac, New York, 26 years, age 86, passed 09/2011

Don M., Linwood, New Jersey, 4 years

Gary B., Boston, Massachusetts, age 55

Lee A., Mission Viejo, California, 1 year, age 50, passed 07/2011

Oscar B., Argentina & Spain, 17 years, age 55, passed 09/2011

Virgie B., Cincinnati, Ohio, 15 years, age 75, passed 05/20/11

C) Reading from "A Day at a Time Book".

Cathy K. from St. Louis read the Reflection for the Day for October 13^{th} to begin the 1^{st} session. Chuck B. from Indianapolis read the Reflection for the Day for October 14^{th} to begin the 4^{th} session. Wendy B. from Los Angeles read the Reflection for the Day for October 15^{th} to begin the 6^{th} session.

D) Reading of the "12 Steps of Unity".

Steve F. from Los Angeles read the 12 Steps of Unity on October 13th to begin the 1st session. Andre G. from Montreal read the 12 Steps of Unity on October 14th to begin the 4th session. Dave S. from Philadelphia read the 12 Steps of Unity on October 15th to begin the 6th session.

E) Roll Call-Karen H. International Executive Secretary.

Karen H. took roll and there are presently 126 votes to begin the first session.

F) Approval of Minutes from Cherry Hill.

The minutes of the Board of Trustees meeting held in Cherry Hill, New Jersey were unanimously approved as submitted.

G) ISO / Lifeliner - Karen H..

Karen H. gave a report on Lifeliners handing out a chart showing 37 states and 4 countries along with the number of members (451) who contributed over the past year. The total for this year is \$75,261.31, which is a notable increase over last year's total of \$73,669.47. An explanation of what a Lifeliner is and how beneficial it can be was given. Marshall R. once again stressed the importance of becoming a Lifeliner. Everyone was thanked for their continued support.

H) Report from the Board of Regents – John C., BOR Chairman.

John C. gave a report on the status of the International Service Office and some of the recent "happenings". He spoke about the recent move on October 1st of the I.S.O. to a new larger location, which actually is less money overall. We will no longer be paying parking for the employees and the cost of the space per square foot is a lot less. We also have changed the way we process and distribute our Life-Line Bulletins. This will also save the I.S.O. a substantial amount of money every month. An update on the Office's financial status was also given.

I) Conference Reports

Cherry Hill Spring '11 - Gary B.

Gary B. reported that all money and reports have been turned in. Andy R. gave the report stating that his Area would like to thank everyone for their participation in this Conference. Total profit was \$7,933.78. The report follows:

| Description | Income | Expenses |
|-------------------------|-------------------------|-------------|
| I.S.O. | \$1,000.00 | \$1,000.00 |
| Registrations Collected | \$58,859.00 | |
| Other Income Collected | \$5,476.87 | |
| Donations | \$521.00 | |
| 7th Tradition | \$396.00 | |
| Excursion | \$960.00 | \$645.50 |
| Golf | \$957.00 | \$516.00 |
| Trustee Dinner | \$2,340.00 | \$2,340.00 |
| Book | | \$2,030.00 |
| Crowne Plaza | | \$37,093.74 |
| Decorations | | \$696.27 |
| Entertainment | | \$3,492.78 |
| Hospitality | | \$3,145.40 |
| Meeting Refreshments | | \$335.83 |
| Merchandise | | \$5,714.00 |
| Refunds-Excursion | | \$32.00 |
| Refunds-Golf | | \$436.00 |
| Refunds-Registration | | \$2,676.00 |
| Registration | | \$378.21 |
| Transportation | | \$1,060.00 |
| Welcome Bag | | \$984.36 |
| Total | \$70,509.87 | \$62,576.09 |
| | Available Balance | \$7,933.78 |
| | GA Portion | \$4,363.57 |
| | Gam-Anon Portion | \$3,570.21 |
| | Checking Balance | \$0.00 |

Los Angeles Fall '11 - Herb B.

Herb B. stated that he has been assured that everyone will have a good time. All check copies and reports have been received. Steve F. welcomed everyone to L.A. They have met the projected number of room nights required by the hotel. As of today 373 people have registered. Steve thanked the committee for all of their hard work.

Boston Spring '12 – Gary B.

Gary B. reported on the above Conference to be held April 20 -22, 2012 at the Boston Marriott in Quincy, Massachusetts. All financial statements and reports have been turned in. All committees are in place. Tim H. and Paul K. spoke stating that everyone from their Area is excited about hosting the Conference. All workshops are in place. The Conference website is www.recoveryisamarathon.com.

San Diego Fall '12 - Herb B.

Herb B. gave the above report on the Conference to be held October 19-21, 2012 at the Crown Plaza Hotel in San Diego, California stating he has been receiving the monthly bank statements and committee reports. It looks like everything is "on stream". Doug E. spoke and so far the committee consists of 20 volunteers. The flyer is on the Trustee Website at www.trusteewebsite.com.

J) Committee Reports

Blue Book Committee:

Committee Chair – Carol K. – Area 9 Co-Chair Liaison – Gary B.

Mission Statement - To undertake a comprehensive review of SHARING RECOVERY THROUGH GAMBLERS ANONYMOUS 'BLUE BOOK'. Acting in concert with the wishes and input of the fellowship, we will recommend the adoption of all revisions, updates, and deletions consistent with the findings of our review.

No online report was submitted. Carol K. gave the above report. More volunteers have been added to this committee.

BOR Procedural Review Committee:

Committee Chair – Herb B. – Area 5

Co-Chair Liaison – Denis M.

Mission Statement - Examine the details of the Articles of Incorporation of Gamblers Anonymous, the By-Laws, and the Guidance Code and formulate updated documents that are clear and concise in the definitions of the Board of Regents and Board of Trustees specific functions within the Fellowship.

No online report was submitted. Herb B. gave the above report stating that the committee has been working

No online report was submitted. Herb B. gave the above report stating that the committee has been working hard and they feel they are making progress.

Conference Review Committee

Committee Chair – Andre G. – Area 5B Co-Chair Liaison – Denis M.

Mission Statement - To establish financial and contractual procedures for Areas planning to host an International Conference and to help Areas in all other aspects of an International Conference.

Andre G. reported on the above committee. A 37 page report was submitted online which was the main work of the committee. It offers suggestions and reminders to any area wishing to bid for an International Conference as well as help for those which have been granted a bid. It covers several subjects. If anyone is interested in viewing this please contact Karen H. at isomain@gamblersanonymous.org. The committee is done with its work and this item will be presented for approval as appropriate literature in Boston.

GA / Gam-Anon Joint Committee

Committee Chair - Denis M. - Area 12 Co-Chair Liaison - Gary B.

Mission Statement - To review the relationship between the two programs regarding International Conferences.

No online report was submitted. Denis M. gave the above report beginning with stating that the first six months of this committee were not good. In Cherry Hill Gam-Anon said they would step up and improve their communication. Denis was sorry to inform the Board that they have been less cooperative than they were within the first six months. Our work as a committee is done since Gam-Anon will not cooperate with the way the committee was intended to do.

There is an Agenda item coming up later during this meeting regarding a proposal received from Gam-Anon

Hotline Committee:

Committee Chair - Bill W. - Area 15

Co-Chair Liaison – Denis M.

Mission Statement - To research, formulate and recommend to the Board of Trustees a National Hotline system that will achieve the objectives set forth by the previous Hotline Committee. Members of the committee past + present - Benni F (member until 1/11/11), Chuck B, David M, Doug E, Gary S (until 7/19/11), Irwin S, Jim H, Matt C (until 12/29/10), Michelle J, Paul S, Richard C, Roger L, Sharon W

National Hotline System Requirements

- 1. The Hotline should have a single number to dial and give the caller the option to be directed to another area if needed
- 2. Caller should be able to speak to a live volunteer 24/7
- 3. This number should be able for anyone to speak to a live volunteer outside of their local area by rolling to the next closest area after all volunteers in the specified time slots have attempted to be contacted
- 4. The options should be universal in all areas
- 5. Gamblers Anonymous should own the exclusive rights to this national hotline number and should be utilized in reference on all GA printed & communicative advisory areas
- 6. Uniform pricing structure on a per minute basis with accommodations for areas with special needs

Hotline coordinator survey results

30 areas responded, 23 of which are using Erlang as their current vendor, 7 of which are not Satisfaction with Erlang

Satisfaction ratings for Erlang was divided. Erlang received an average rating of 5.6 out of 9. the ratings along with the comments show that opinion is strongly and decidedly mixed regarding satisfaction with Erlang.

Comments on satisfaction with Erlang

- 1. Service response time is slow if at all Service far too expensive (\$100 per month) for about 20 calls Service has glitches and sometimes hotline calls go through to volunteer voicemail, which is not supposed to happen
- 2. system works well. more flexible reporting would help, letting users filter data and create reports.
- 3. System works fine 95% of the time. Missing features like temporarly disabling a meeting or putting a message out for a meeting. Customer support is abysmal.
- 4. Cannot reach anyone when have problems or need update.
- 5. Went live in 2007 and received first invoice from Erlang in June 2010, despite asking repeatedly for invoice since March 2010 when I took over as hotline coordinator. Trouble getting information from Erlang at different times when needed assistance with modifying meetings or logging into system (either online or back end thru phone number). We seem to get calls from all over the

- U.S. and not just our area. Reports are antiquated and difficult to determine total number of calls that came in vs. number of calls received. (Understand use the 1.0 minute from the volunteer call to determine if call was received, but definitely not user friendly.) Didn't realize that changing meeting location on webpage had no impact on what caller heard when calling in so not sure what the point of meeting information on webpage.
- 6. Our hotline is efficient and well run; no real issues in terms of maintenance. Our main concern would be caller wait time due to lack of active volunteers.
- 7. Many calls dropped. Some people taking calls have never received a call so the hotline is bypassing them somehow.
- 8. Volunteers are automatically logged on and off. Calls are automatically distributed. We have the ability to have many main back up volunteers to cover all shifts and times. For instance as the help line chair I am the 24/7 back up person to all volunteers but I can add anyone and as many as we wish to do the same. The reports are very simple and basic and while I would like more sophistication and details, they are more than adequate for what we are doing. I can track and watch the help line from my laptop or cell phone. We am very satisfied with the sole exception that we don't understand the pricing system. We believe we are paying a fair price but it is very hard to determine for certain.
- 9. I have been involved with the hotline from the beginning and have so many problems with Erlang which include: No response to issues, impossible to get sign-on for new committee people, and getting information. Thank goodness, I haven't had an issue for the past year to have to contact them.
- 10. As far as the hotline itself, it works great and calls are getting through. Unfortunately our provider has dropped off the face of the earth for the last 9 months and doesn't return calls or emails.
- 11. When i called the hot line i was put in contact with a person with in 1 minute. I was very pleased and it worked great for me.
- 12. currently being reviewed; may be changed
- 13. It serves the purpose, all though all calls come through to Indianapolis GA people because no other cities are taking hotline calls.
- 14. We have been with Erlang for over 7 years, of which 5+ of those years I have been the Administrative coordinator. I have always had prompt service with Steve Zimmers and our area is extremely pleased with the ease of the database scheduling, the notification for messages left for the Administrator, and overall ease of making changes to agents and meetings, by phone or by computer. I would highly recommend the services of Erlang for any area's hotline.
- 15. I have only had one complaint about the wait time, all in all things seems to go pretty smoothly 16. I havent had any major problems, however if I do have problems it could take some time for a return call. Nobody ever answers, strickly a voicemail based customer service company. In fact, I spoke to Steve and said I would like to visit the office where this system is mounted, and he always has an excuse that he will be out of town on that day. It appears as though its a basement ran business.
- 17. We are very pleased with Erlang Communications, Inc, Steve has always been very supportive in every situation we have needed help!

Open-ended survey comments

1. I've only been responsible for the hotline in our area for the past 17 or 18 months. During that time contact with Erlang has been a challenge. I've attempted to email and call, only to be ignored. I am a fairly computer literate person, but find the reports a challenge to read and

interpret. I would like to see some clear direction from the Hotline Committee after the upcoming national conference. I like the idea of a national hotline for the entire country, but clearly what we have now doesn't seem to be working.

- 2. The hotline is efficient and well maintained; the website, however, is a completely different issue....
- 3. The functionality of Erlang has been good. The cost has been \$300/month for San Diego. We believe the rate should be \$100 based on a cursory analysis of other vendors. Erlang was asked to reduce our rate to \$125 but did not respond.
- 4. I have been very satisfied so far and have had any questions answered by e-mail or phone. The system was much easier to use than I anticipated when I took over as Help Line Chair for our area. If you are able to change carriers, provide better customer service, a better price and more features and with the simplicity of use that we have now we are all for it. The rollover, automated log on and off and 24/7 back up are essential to my managing the help line and volunteers.
- 5. It would be good if we could provide additional meeting information on the meeting list...Gamanon, open, closed, additional meeting location at site.
- 6. I realize this is an anonymity program, however to not have at least some kind of contact information for area meetings leaves the Hotline Program severely handicapped in getting services to people looking for meetings and accuracy of the meeting locations. We receive calls for the entire state of Indiana and there is nothing in place to be able to periodically check that Meetings still exist. I believe that what is on the ISO website and meetings listed must be accurate to the best degree. We have had people call the hotline, and information given to them on the GA meetings available has been incorrect. People are showing up at meetings that are no longer in existance. ISO and Hotline Co-Ordinator can not remove meetings no longer available if there is no way to know about meeting changes. I believe the Reputation and Credibility of GA is at risk.
- 7. We thought of joining the Hotline but language barrier would be a problem. Our clientele is mainly French speaking people

Vendor selection process

On our first call as a committee on 12/15/10 there was an open call for volunteers for the Vendor Selection Subcommittee (VSS). Bill W, Chuck B, David M, Jim H and Paul S volunteered to serve on the VSS. The VSS was tasked with the groundwork of researching, analyzing and narrowing the list of potential vendors for the Hotline. As part of its work the VSS digested and analysed countless pages of research, requested proposals and created comparisons with potential vendors including Erlang. The VSS reported regularly to the Hotline Committee at large regarding their work and the Hotline Committee as a whole voted before any actions were taken.

Hotline Committee findings

- 1. RingCentral meets or exceeds 5 of the 6 requirments (making the uniform per minute requirement moot by pricing so competitively) while Erlang fails to meet 5 of the 6 requirements for our National Hotline Service
- 2. Current vendor has control of the current number and will not release it to the Board of Trustees--this is despite being paid \$38,400 to set up the system
- 3. 28 Hotline Zones in 25 Areas are collectively paying about \$34,400 a year to the current vendor (additional areas did not respond to this question). the current vendor has broken up Area 11 into 4 Hotline Zones that are paying a total of \$360
- a. Erlang has broken up Area 11 into 4 Hotline Zones that are paying a total of \$360
- b. two Areas, 2K Calgary and 10 OH/Western PA, have not been asked to make payments to

the current vendor until recently

- c. the current vendor has recently begun to solicit payments from additional areas (\$1,100 for
- 22 months of service at \$50 per month from Area 2K)
- d. current vendor has collected approximately \$200,000 from ISO and GA Areas collectively since December 2006
- 4. Opinion is strongly divided regarding both the level and quality of technical and customer support
- 5. Erlang is a one-man shop with no contingency plans, continuity plans and minimal redundancy
- 6. Many superior alternatives to the current vendor exist

Pros and Cons for Erlang

Pros for Erlang

1. Familiarity, 28 Hotline zones in 25 areas

have worked with them

- 2. Easy scheduling
- 3. Predictable bill amounts (except Area 12)

Cons for Erlang

- 1. Highest charge to own Hotline number, \$18,000 plus additional requirements vs no cost for all others
- 2. Highest cost of all vendors considered by as much as \$33,000 per year
- 3. No per minute billing
- 4. Uneven customer and technical support, good for some regions, terrible for others
- 5. Lack of service depth, no apparent redundancy or survivability plans
- 6. Fragmentation of some Areas into smaller Hotline regions, resulting in additional cost and complexity

Pros/Cons for RingCentral

Pros for Ring Central

- 1. Very inexpensive, annual savings of \$24,000 \$33,000 over current vendor
- 2. No setup cost--with referral bonuses, setup cost is actually negative (ie ISO will get 1 month of free service for every 4 Hotline Zones that enroll)
- 3. Opportunity for Hotline regions & Areas to cooperate by creating Hotline Zones
- 4. Easy contract terms, month-to-month with annual prepayment option and options for
- 1,000 minutes per month or unlimited monthly usage
- 5. Excellent technical and customer support, 24/7 availability for both
- 6. Easy to record and change prompts and messages
- 7. Excellent reporting capabilities
- 8. Feature-rich (Zone rollover, simultaneous ringing, voicemail. . .)

Cons for Ring Central

- 1. Scheduling algorithm is different from current vendor and not as intuitive to program or change
- 2. Requires separate account for ISO
- 3. Credit card billing only, no checks
- 4. No per minute billing
- 5. System complexity

Bill W. gave the above report which was submitted online in addition to being handed out just prior to the item being called. The committee was recognized. There is an item regarding the G.A. Hotline coming up later on this Agenda.

International Relations Committee:

Committee Chair – Martha G. – Area 28 Co-Chair Liaison – Herb B.

Mission Statement - Assist the fellowship of Gamblers Anonymous with International matters and help create a worldwide united Gamblers Anonymous.

International Relations Committee Report

Los Angeles, California

October, 2011

"Assist the fellowship of Gamblers Anonymous with International matters and help create a World Wide United Gamblers Anonymous"

Our committee of 24 members presents to the Board of Trustees of Gamblers Anonymous the following report of our work and efforts done from the close of the last Trustee meeting until the Los Angeles Trustee meeting. This covers the period between May - September 2011.

ISO Overseas Emails

Our committee has answer 173 emails since May 2011 from 41 different countries.

ISO has sent out 10 starter kits for new meetings, as follows: (5) Mexico, (1) Portugal, (2) Quito, Ecuador, (1) Paraguay and (1) Sof ia, Bulgar ia. Before ISO sends a starter kit, our committee makes contact with the person(s) making the request to be sure it has come from a compulsive gambler. Additionally, we look to guide them with the process of starting a new meeting. We want to make sure each new meeting is going to be in full compliance with the Guidance Code and keep contact with them as long as is needed.

ISO received 19 international group meeting information forms: Waterford (Ireland), Mexico City and Puerto Vallarta (Mexico), Montevideo and Minas (Uruguay), Santo Domingo (Dominican Republic), and Sofia (Bulgaria). Bulgaria is a new country for the committee and we hope to integrate the countries and the meetings into our Fellowship in the future. The Dominican Republic has meetings, but they were not currently listed on the Gamblers Anonymous International Meeting Directory. Thailand's meeting was reopened, and the only meeting in Romania was closed. Serbia is still struggling opening a meeting.

Members from the committee are working with compulsive gamblers trying to start meetings in different countries where there is no GA presence, in addition to expanding the number meeting locations in countries that already have GA meetings.

Overseas Trustee Sponsorship

Members from our committee have volunteered to keep in contact with all overseas Trustees to help those areas with any G.A. related issues.

Area 34 - Venezuela Trustees Elections - At the annual GA Venezuela Conference held in July 2011, 3 Trustees were elected: Sister Jeysa V, Brothers Fabio F. and José L.

Area 33 - Colombia Trustee Elections - At the summer GA Colombia Conference held in June 2011, 2 Trustees were elected: Brothers José M. and Luis S.

Digital Version of the Absentee Ballot- Los Angeles 2011

We are guiding the overseas Trustees with the process for them to know the existence of the Digital version of the Absentee Ballot. We hope they will use it and send their votes in new and much more simplified format.

G.A. World Database Questionnaire

From the information gathered from the questionnaire, our committee has been able to help areas and countries on the following issues:

Update meetings information at GA International Meeting Directory.

Buying literature from the ISO online store available through the ISO website.

Update contact information from groups, intergroup and countries.

Answer specific questions.

International Relations Committee Report

Los Angeles, California

October, 2011

Spanish Translation of the Trustee Agenda

The Los Angeles BOT Agenda is available in a Spanish version; it was finished almost one month before the LA BOT Meeting and sent to all GA Hispanic recognized areas, so they will have more feedback from the area's groups.

News from G.A. Worldwide

Area 23 - Brazil 2º Encuentro Hispano-Latinoamericano

March 16-18, 2012 Rio de Janeiro, Brazil

Area 18B - Australia Australian National Conference "Celebrating 50 Down Under"

August 24 - 26, 2012 Brisbane, Queensland, Australia

IRC Los Angeles meeting will be held on Wednesday October 12th at 9:30 pm.

Submitted by: Martha G., Area 28 México IRC Chairperson

Martha G. gave the above report which was submitted online. All members of the committee were thanked. Anyone wanting to join this committee are more than welcome.

Literature Committee:

Committee Chair - Chuck R . - Area 15 Co-Chair Liaison - Gary B.

Mission Statement - To encourage the creation of new Gamblers Anonymous literature as needed and to revise, edit and or update existing Gamblers Anonymous literature.

No online report was submitted. Chuck R. stated that there are 2 new items on this agenda up for approval by this Board.

Member Retention Committee:

Committee Chair – Vinny B - Area 12 Co-Chair Liaison – Herb B.

Mission Statement - Through an exchange of ideas, the retention committee will create a new piece of literature suggesting ways that members, meetings, Intergroups and ISO can increase retention in Gamblers Anonymous.

Member Retention Committee Report

Fall Conference Los Angeles 2011

Purpose

_Through an exchange of ideas, the retention committee will create a new document suggesting ways that members, meetings, Intergroups and ISO can increase retention in Gamblers Anonymous.

Suggestions Overview:

The committee has divided our report into specific sections offering guidelines to address the time frame and circumstances of a person's involvement in the fellowship. The recurring theme at each stage is involvement in the program, and a commitment to the spiritual principles developing throughout one's life in Gamblers Anonymous. Each Meeting has the option to designate a person responsible for helping a new member who enters a Gamblers Anonymous Meeting, assisting the member who returns to GA after returning to gambling, and overseeing the Meeting's retention

procedures which support those who are long term GA members. It is suggested that a "Retention Chairperson" or "Retention Representative" be selected by each Meeting.

New Members:

The person entering a GA meeting for the first time is typically motivated by three factors: 1) a loved one has said, "Get help or get out" 2) a court has ordered a person to attend GA to help overcome a gambling problem 3) a person on his/her own has identified how gambling has overwhelming, negative consequences in his/her life, and is seeking help to change a pattern of compulsive gambling. In any case, the person is experiencing great stress, anxiety, and fear. The tone and the atmosphere of the meeting room are vitally important. A handshake, a smile, a warm initial greeting offered with direct eye contact will foster a comfortable feeling to the person suffering serious personal, financial, and legal problems from this baffling disease. The Retention Rep can provide introductions to the members, ask the person to sit next to him/her during the meeting, and briefly outline the meeting procedures. The representative can secure the new member's contact information, and provide the "new member packet". At the conclusion of the meeting, along with one or two other members spend a few minutes answering specific questions the new member may have as a result of attending his/her first meeting. This may be an ideal time to offer information the person may provide to a spouse, parent, or significant other regarding help for them through the Gam-Anon program. Follow up contact by fellow GA members by telephone calls and/or emails are vital to the retention of a new member. It is suggested that for at least the first week, a new member receive contact daily by members. The group secretary and/or the retention representative may assign members or secure volunteers to commit to making the contacts to insure daily, positive interaction and support. Some meetings find that providing a "temporary sponsor" is helpful to a person during the crucial period of recovery. Once the new member becomes familiar with the program and various members, he/she may then be able to request a specific member to be his/her sponsor who the person is able to identify with based on age, gender, and other commonalities. There are meetings that successfully offer "90 Day Meetings" headed by an experienced member who meets for a portion of a meeting's time with those with less than 90 days of abstinence as a separate group. There is a GA approved booklet available outlining the details of such a meeting. Referral by the retention representative or by the group secretary to the Pressure Relief Chairperson during the first month may be a helpful course of action, too. When the new member is offered a Pressure Relief Group Meeting to alleviate legal, financial, employment and personal pressures, he/she will benefit from the stability it will provide in his/her life in the GA program. Suggesting adherence to our basic concept of "One Day at a Time" will reinforce the strength one gains by attending GA meetings. The many hours spent outside of the GA meetings are when the new member will be tempted to gamble. The greater the support we offer and the tools we suggest to suppress urges to gamble are critical to the new member's success in the GA program. Many members follow the plan of 90 meetings in 90 days to achieve success by filling the void of lives that had been consumed with non-stop, compulsive gambling prior to entering a Gamblers Anonymous meeting. Involvement in basic meeting responsibility may help the new member feel accepted and a part of the group dynamic. After a few meetings, the person may help with setting up the room and the GA literature, making coffee, or assisting with cleanup at the conclusion of meetings. If there are meeting social events or a mini conference scheduled, encouraging the new member to attend these activities will, again, aid in the person's recovery and retention. All members are cautioned to be careful when addressing the needs of new members. Comments that begin with: "You must do...." "The only way you will succeed is...." "You have to...." are deadly, harmful approaches to helping the person.

Wellmeaning, devoted GA members sometimes forget what our role is when attempting to be helpful.

Returning Members:

The typical comment made by a returning member is that he/she can stop gambling without attending GA meetings. Experience shows the opposite is more likely to occur. Without the support of other members and without the commitment to regularly attend meetings, a compulsive usually returns to gambling. Unlike the new member, the person who has participated in the GA program, but

returns to gambling requires our support equally, but may have to be approached differently. All of the suggestions offered to a new member included in the first section will certainly assist the returning member as the person re-enters a meeting room. The biggest challenge to retention of the returning member is preventing another relapse. Immediate involvement with a sponsor and commitment to working the Steps to Recovery is strongly suggested. Regular contacts with the returnee daily by members who are familiar with the person and his/her circumstances may help change the destructive pattern of relapsing. The positive encouragement offered daily by fellow members may lesson the impact of strong urges to gamble. Relapses often worsen strained personal relationships and compound financial pressures. The urgency of a Pressure Relief Meeting is heightened after a relapse. If enabling behavior has been demonstrated by a spouse, parent, or other significant person in the life of the returning member, suggesting that such a person make contact with Gam-Anon is recommended. Again, involvement in GA activities will assist the member in maintaining abstinence. Once the person is back into the program, the group members may encourage the returnee to volunteer for group responsibilities. Those in the program who are serving at all levels are less likely to relapse.

Long Term Retention:

The overall issues that will keep an individual focused on successful recovery are often self-generated, but a group that is vibrant and disciplined will provide the energy to keep the long time member active in the program. Retention will be enhanced when Intergroups sponsor conferences, open meetings, workshops, and various social activities that offer members the opportunity to be of service and to develop positive relationships in the fellowship. The Board of Trustees Retention Committee has the responsibility of reviewing and updating a document to offer helpful suggestions to the membership on a regular basis.

Vinny B. - Area 12, New Jersey, Committee Chair

Vinny B. gave the above report which had been submitted online. He thanked all of the committee members. The committee will continue working and a document should be available for review in Boston.

Online GA Meeting Committee:

Committee Chair - Jim H. - Area 8

Co-Chair Liaison - Denis M.

Mission Statement - To explore the possibilities and challenges of establishing an on-line GA meeting that will be listed on the gamblersanonymous.org website.

Online GA Meeting Committee Report

Los Angeles, CA Fall 2011

Thanks to the committee for the thought and work they put in. You did a great job. This committee's mission was to explore the possibilities and challenges of having an on-line meeting that is recognized by Gamblers Anonymous and added to the ISO website meeting list. Let's start with WHO can benefit from an on-line meeting and how it adheres to our primary mission which

is to help the compulsive gambler who still suffers. Many gamblers just don't have access to a gamblers anonymous meeting. Here are some who can now be reached:

1. Military personnel that are out of country

the objections or concerns we discussed:

- 2. Elderly, or anyone, who may have mobility problems
- 3. Medical reasons may prevent a member from attending meetings
- 4. Deaf members can now "hear" others therapy by reading them on-line. This resolves an actual situation at a meeting where a deaf member writes their therapy in advance and has someone else read it to the group. However, the member cannot hear the other therapies which makes it challenging to recover since the member does NOT get to share in the experience, strength, and hope present in the room.
- 5. People who live in rural areas. There are two separate issues: rural areas, where inclement weather makes it impossible to attend a regular meeting and the other is the increasing 'on-line' gambling, often by young people, middle school and high school children at home, in their pajamas who use parents' credit cards to gamble. Anyone can gamble on-line, but cannot participate in an on-line GA meeting to help them stop. We are currently NOT meeting the needs of the on-line gambler: adult or child, by giving them an alternative 'on-line' support group.
 6. Members who travel, especially to foreign countries where language barriers or lack of meetings can be an issue Now on to the objections. As our committee began discussing these issues it quickly became evident that an on-line meeting can adhere to the Gamblers Anonymous Guidelines. Article VII, Section 1, states: "Whenever two or more persons with a desire to stop gambling meet together on a regular, weekly scheduled basis to discuss their gambling problem, they will be known as a group, only if they commit themselves to follow the Gamblers Anonymous Guidance Code and limit their use, display and distribution to only approved and appropriate Gamblers Anonymous literature. They are also to notify the

International Service Office (I.S.O) of their existence." All of these criteria can be met. Here are

- 1. Access how do we determine who may enter the virtual room? We need to develop guidelines We will treat the virtual room just as any other room. The secretary will function as a moderator.

 2. Supervision Who will be the Secretary of the meeting and authorize access? Secretary will be elected in the same manner as any other room and will welcome all who want to stop gambling

 3. Disruptive Members How do we handle disruptive members or people who may misuse the system by harassing or berating others? The Secretary will have administrative access through the software running the meeting to communicate privately with a member to request change in behavior, will have the ability to "mute" the individual, and finally, deny access if so warranted. An on-line meeting will have more options of dealing with a disruptive member than a traditional room.
- 4. How do we ensure adherence to the Guidance Code and Rules and Procedures? The room will adhere to the Guidance code and use only approved Gamblers Anonymous literature and material.
- 5. How do we avoid people copying messages and making them public or misusing them in some way? Just as in any other room it is almost impossible to stop someone from sharing what they heard in a meeting. However, we will offer suggestion on how to avoid sharing personal information, for example, use generic email address with only first name and last initial on account, allow only Secretaries or other trusted servants to have access to contact information and will share it ONLY with the approval of the parties involved. Additionally; on-line paragraphs move quickly to the top of the page, making copying messages very difficult at best.

- 6. Does moderating the meeting violate the Unity program? Just like any other meeting the Secretary performs his/her duties and no member is above the others.
- 7. How do we decide where to host the meeting? Can it be hosted on the trustee website? If the BOT approves this form of meeting a new committee can be established to explore the various options available to us, the challenges they present, and the cost involved
- 8. How do we distribute literature? Downloading it currently violates Guidance Code. GA materials and literature can be ordered on line just like any group meeting or any individual. Members can read the material prior to the meeting or decide that everyone for example can take a couple minutes to read page 17 while on the chat.
- 9. Is the meeting run by ISO or an Intergroup? If an Intergroup how do we decide which IG is in charge? It will be the on-line meeting's group conscience that will determine the outcome of this question. It does not have to belong to an Intergroup.
- 10. How do we handle donations from the room? There are some challenges accepting donation, especially from other countries. It will be the responsibility of the on-line meeting to decide how they want to handle it as each group is self-governing. This committee did look into it a little bit and know there are options but feel it is up to the actual on-line meeting to make the decision.
- 11. How can this be called an actual meeting if it does not meet in the same physical location on a consistent basis? Or does it? Can the fact that the meeting is held on the same server weekly be considered "same location"? Our conclusion is that an on-line meeting can be almost identical to a regular meeting and meets ALL the requirements set forth by the Guidance Code of what constitutes a meeting. It would also have a stationary/constant address (web address) that can be posted and the meetings would be held at a specific time and day and on a server that is in a stationary physical location.
- 12. Make sure the chat is not on a searchable site, for example, AOL. The concern here was more that it was not posted on a site like AOL where people who are NOT looking for help with a gambling problem will easily find it. A link with in the gamblersanonymous.org website will be available, just like any other meeting.
- 13. How do we protect anonymity? Depending on the software that is used, we will have a variety of ways to protect anonymity. Possible feature include having anonymous emails, only the Secretary has access to all contact information and shares it only when all parties involved agree, and no will be no visual provided.
- 14. In a chat format how do we read the literature? Do we start the meeting by reading the combo book? Each room can determine which pages are to be read. Please see Q. 8 for more details.
- 15. How do we track attendance for 39 meeting requirement for pinnings and some offices? Attendance does not need to be taken. Our program is based on honesty and it is up the individual member to track the number of meetings they attend and if they meet the requirements for a pinning. Most of the concerns can be addressed by selecting appropriate software to be used to conduct the meeting. We can protect anonymity better than at a "normal" meeting and conduct a meeting that adheres to the Guidelines. The committee believes that recognizing an online Gamblers Anonymous meeting is vital to the effort of helping our fellow compulsive gambler. Respectfully submitted, James H. Committee Chair Area 8, Chicago

Jim H. gave the above report which was submitted online. He recognized and thanked the committee. There is an item regarding Online G.A. Meetings coming up later on this Agenda.

Pressure Relief Committee:

Committee Chair - Lloyd A.- Area 6

Co-Chair Liaison – Herb B.

Mission Statement – This committee is charged with the task of formulating ways and means to assist any GA meetings that need help implementing PRGMs.

The above Mission Statement is incorrect as a new Mission Statement was approved in Cherry Hill as follows:

"To provide leadership and support throughout Gamblers Anonymous by coordinating, educating, training and clarifying the Pressure Relief Group Process that will aid in fostering an atmosphere of continuity, cohesiveness and unity as well as understanding within our Fellowship which will bring about an alleviation of pressures for our Members and thus strengthen and empower Members, Groups and Gamblers Anonymous as a whole."

No online report was received. Lloyd A. gave the above report. The committee was thanked and it was mentioned that the committee is available anytime for questions regarding Pressure Relief.

Prison Committee, US:

Committee Chair – Mike M. – Area 3D Co-Chair Liaison – Herb B.

Mission Statement - To provide telephone, email, "snail mail", and an in person resource (as feasible) to the Trustees or their designees for the purpose of assisting when a prisoner or institutional staff member is requesting to start an "inside" meeting, or an Intergroup and its committee are outreaching to prisons, jails, etc. Also, to compile in the ISO an unpublished JIP meeting directory as a much-needed resource for federal, state, and local judges, defense attorneys, prosecutors, probation and parole officers, and clinicians.

No report.

Prison Committee, Canada:

Committee Chair – Jean-Marc L. – Area 5B Co-Chair Liaison – Herb B.

Mission Statement - To provide telephone, email, "snail mail", and an in person resource (as feasible) to the Trustees or their designees for the purpose of assisting when a prisoner or institutional staff member is requesting to start an "inside" meeting, or an Intergroup and its committee are outreaching to prisons, jails, etc. Also, to compile in the ISO an unpublished JIP meeting directory as a much-needed resource for federal, state, and local judges, defense attorneys, prosecutors, probation and parole officers, and clinicians.

J.I.P. MEETINGS IN CANADA

Committee Report

Since our last report in May 2011, there has been very little activity on our Committee. Attached is a list of known J.I.P. meetings in Canada. No new meeting was started.

Several institutions, especially in Quebec, were contacted and, although they have no request for a meeting presently, they know we exist and we are ready to help. We are happy to report that the meeting at the Joliette facility for women is now held on a weekly basis, every Thursday evening. Our weekly meeting in a man shelter in Montreal is now closed due to a lack of participation from the residents and a lack of GA volunteers. We are still sending every month our current regular meetings listing to most known Therapy facilities in the Province of Quebec so they can refer their patients to Gamblers Anonymous once their therapy is over. We see more and more newcomers being referred by these institutions. Lastly, we will discuss with the JIP Committee for the USA the possibility of merging the two JIP committees as it was before.

Jean-Marc L. André G. Chair Co-chair, Area 5B Area 5B

Andre G. gave the above report which was submitted online. There are currently 15 JIP meetings in Canada.

Public Relations Committee:

Committee Chair – Richard F. - Area 4 Co-Chair Liaison – Gary B.

Mission Statement - We will strive to continue to develop and encourage the use of as many public relations tools as necessary to fulfill our fellowship's primary purpose, always looking for guidance from the Recovery and Unity Steps, the Guidance Code and our higher power(s).

Public Relations Committee Report

Los Angeles - Fall 2011

Since Cherry Hill we've had a number of people join the committee and have had a lot of great ideas put forward. We have sent an email blast to all Trustees with a request to gather contact info for Intergroup Chair and Public Relations Chair individuals – we will leverage these contact points to find out what's going on in local Intergroups – what challenges they're offering and see if there's any assistance they require. We are going to offer to conduct a workshop at international conferences, at least once per year. This will start in Boston. We are going to look to provide more clarity to the Fellowship on what is attraction and what is promotion – is advertising taboo or is it ok? What sort of advertising, if any, is acceptable? As we gather more information on what the current needs of the Fellowship may be, we look for suggestions as to what else we can do to be of service. As always, new committee members are welcome.

Richard F. - Committee Chair, Area 4, Toronto

Richard F. gave the above report which was submitted online. He reminded everyone that there is a link on the Trustees Website for Public Relations.

Trustee Area Demarcation Committee:

Committee Chair – Debb W. – Area 2G

Co-Chair Liaison – Herb B.

Mission Statement - To compile and maintain a map of every areas specific geographical boundaries and the number of Trustees assigned to each of these areas. For the purpose of possible area and or Trustee realignment based on these boundaries for the good of the fellowship.

No online report was submitted. Pete K. gave the above report. The committee is continuing with the mapping of the United States.

Trustee Meeting Rules and Procedures Committee:

Committee Chair - Herb B. - Area 5

Co-Chair Liaison - Denis M.

Mission Statement – To compile, maintain and amend a manual that will outline the rules and procedures for the Trustee meetings of Gamblers Anonymous.

No online report was submitted. David M. gave the above report stating that he is picking up any changes and implementing them into the Rules and Procedures.

Trustee Removal Committee:

Committee Chair – Ed E. – Area 2

Co-Chair Liaison – Gary B.

Mission Statement - To develop and recommend procedural steps to follow in the removal of any Trustee from the Board of Trustees for acts on his or her own part which are detrimental to Gamblers Anonymous as a whole.

Trustee Removal Procedures Committee

Report for BOT Meeting - October 13, 2011

Since January 2010, the six-member Trustee Removal Procedures Committee has been tasked with drawing up a formal set of procedures for situations in which a Trustee is alleged to have

behaved in a manner (i.e., a return to gambling, or an act or acts deemed detrimental to GA as a whole) that would necessitate his or her removal from the Board. To be clear, the Committee was not tasked with formulating a comprehensive description of acts detrimental to GA as a whole, or even a set of criteria for identifying such acts, as such a categorical definition would necessarily be extremely broad, unwieldy, and no doubt flawed in unforeseeable ways. Currently, the GA Guidance Code stipulates that a Trustee may be removed from the Board by a 2/3 vote of the Board members. However, up until now, there have been no procedural steps delineated that would precede such a vote -- that is, no protocols for determining whether such a vote should take place, or specifically what types of testimony or discussion should occur prior to a vote. At the May 2011 BOT meeting in Cherry Hill, a discussion of whether or not to possibly remove a particular Board member shed light on the need for explicitly defined protocols. In the absence of a structured procedure, the discussion assumed a quality that was not consistent with the value of orderliness, as prescribed in Section IV, Paragraph 3 of the Procedures ("Meeting Presentations a and Proceedings"). The result was a process that was unclear, unfocused, and -- at moments simply confusing. After much earnest labor, the Trustee Removal Procedures Committee has authored a step-by-step procedural protocol for the removal of a Trustee. We believe that the proposed procedures are fair, measured and precise. At the upcoming BOT meeting in Los Angeles, the Trustees will vote on Agenda Item #41 whether or not to accept these new procedures as GA-approved literature and agree to incorporate the necessary modification in our Guidance Code. The committee urgently hopes that the vote will be in favor of approval. The procedures include mechanisms that can avert the necessity of a vote at the BOT level, including a mandatory 45-day period during which the member filing a complaint against a sitting Trustee must make a good-faith effort to have a hearing and resolve the issue at the level of his or her local Intergroup. Then, if the matter cannot be resolved locally, it will be referred to a special 5member Trustee Removal Merit Panel, comprised of geographically disparate Trustees (to avoid bias). This Panel will evaluate the merit of the charge (based on information and testimony submitted by the concerned parties) and determine whether or not the matter should be considered by the full Board of Trustees. These preliminary procedural "layers" will ensure that only legitimate and serious complaints reach the BOT, underscoring the gravity of what it means to remove a Trustee from service. Should the complaint reach the BOT, both the petitioner and the Trustee in question will have ample opportunity to submit testimony and have their perspectives heard. BOT members will have the opportunity to question the concerned parties, and the vote itself will be taken by secret ballot, with a 2/3 majority remaining as the standard for removal of a Trustee. Despite the various safeguards and buffers built into the process, the procedures are constructed in such a way as to ensure expediency as well. The "Trustee Removal Guidelines and Procedures" have been carefully wrought by a committee of six GA members who very much hope that they will not be needed often. But when a crisis arises -- as crises do -- it is critical to have recourse to an efficient, practical, unambiguous process. We strongly believe the Procedures provide just that.

Respectfully submitted, Ed E. - Committee Chair Area 2 - Northern California

Ed E. gave the above report which was submitted online. Ed thanked the committee for all of their hard work. Revised Procedures were handed out just prior to this item, which included 2 items being changed. There is an agenda item coming up later for approval.

Trustee Website Committee:

Committee Chair – David M. – Area 12

Co-Chair Liaison – Denis M.

Mission Statement - To set guidelines and oversee the Trustee website.

No online report was submitted. David M. gave the above report. On Monday, October 17th the Boston Agenda will be open for items. He talked about the current site and what is available and changes being implemented to the site. Richard F. also spoke about upcoming things that are planned to help functionality.

Video Conferencing Committee:

Committee Chair – Andy R. – Area 13B Co-Chair Liaison – Gary B. Mission Statement -

Andy R. gave a report for the Video Conferencing Committee which was also submitted online along with a questionnaire. 27 Areas were invited to participate during this Board of Trustees meeting, which was approved in Cherry Hill to have a trial run live video conferencing line, for viewing purposes only for our Trustees outside of North America. There was some controversy regarding this when the committee got here. Andy stated that they need to make sure that everyone is comfortable with this. Therefore Video Conferencing will not take place during this meeting. Please respond to the committee through the Trustee Line. The committee is also open to new members, please contact them at video@trusteewebsite.com. The Mission Statement which was omitted follows: Feasibility of video conferencing of the Trustee meetings to Trustees outside of North America.

Website Revision Committee:

Committee Chair – David M. – Area 12 Co-Chair Liaison – Denis M.

Mission Statement - To review new designs, features, enhancements and any other changes that would be demonstrated to the Board of Trustees for approval and deployment to an

No online report was submitted. David M. and Karen H. gave the report on the new Gamblers Anonymous website and online store which can be viewed at www.gamblersanonymous.org.

The Committee reports were completed at 3:05 P.M. on Thursday afternoon.

Rules and Procedures

1. Bill W. - Area 15

Limit the number of times that someone (excluding members of the Executive Committee) is allowed to step to the microphone during a BOT meeting to 10.

The microphone count explicitly includes:

- 1. questions during committee reports
- 2. questions during agenda items
- 3. points of order (regardless of propriety)
- 4. points of information (regardless of propriety)
- 5. challenges to the chair
- 6. motions to amend a motion
- 7. requesting a microphone count from the chair/acting chair or secretary

The microphone count explicitly excludes:

- 1. making or contributing to a committee report
- 2. answering questions raised by points of information
- 3. answering questions directly asked by the Chair or Acting Chair
- 4. speaking as a nominee as part of an election
- 5. motions to accept an item as written, submitted or spoken

For interactions not explicitly listed, the Chair or Acting Chair will rule as to whether the interaction will count as part of that individual's microphone count. The Chair or Acting Chair's ruling is final and will not be subject to challenge.

Once someone has reached their tenth counted microphone interaction he or she or will be notified by the chair or acting chair at the conclusion of their 10th interaction that:

-he or she has reached their limit of 10 microphone counts

-he or she is no longer allowed to come to the microphone except for items that are explicitly allowed

Motion to accept above beginning in Boston.

Approved 52 Against 46

Passed

A roll call vote was requested. Abstentions will be counted in order to properly record the vote. If the person was out of the room during the vote or if their Absentee Ballot was blank, a dash (-) will be noted.

| Area | Trustee | Vote | Area | Trustee | Vote | Area | Trustee | Vote | |
|------|-------------|------|------|-------------|------|------|---------------|------|-----|
| 1 | Anita R. | No | 6C | Joe B. | No | 15 | Mike R. | Yes | |
| | David W. | No | | Gary G. | Yes | | Chuck R.* | No | |
| | Linda M. | No | 7 | Marlene M. | Yes | | Bill B. | No | |
| | Steve F. | No | | Helen Y. | Yes | | Bill W. | Yes | |
| | Wendy B. | No | 7A | Bill A. | Yes | | Bruce W. | Yes | |
| 1A | Doug L. | Yes | | Mike K. | Yes | | Mike R.* | Yes | |
| | Jimmy D. | No | 8 | Debbie M. | Yes | | Howard C. | Yes | |
| 2 | Levi B. | No | | Fred L. | Yes | | Bill B.* | No | |
| | Paul N. | Yes | | Jim H. | Yes | 16 | John V. | | Yes |
| | Roger L. | Yes | | Kathy H. | Yes | | John V. | * | Yes |
| | Tim H. | No | 8A | Jeanne B. | Yes | 17 | Ron W. | No | |
| 2A | Paul N. | No | | Karen E | Yes | | Paul S. | No | |
| 2B | Brooks H. | Yes | 8B | Michelle J. | No | 18 | Lloyd A.* | Yes | |
| | Jim T. | Yes | 8C | Deni M. | Yes | | Ron Mac** | - | |
| 2C | Marlene M.* | Yes | 8D | Cathy K. | No | 18A | Trevor S.** | - | |
| 2E | Debra M. | No | | Jo K. | Yes | | Jo Jo B.* | Yes | |
| 2G | Rose P. | | Yes | 9 Carol | K. | No | 19 Leo R | .* | Yes |
| | Sharon W. | Yes | | Michael Y. | No | | Inda K. | - | |
| 2H | Linda W. | Yes | 9A | Pat D. | Yes | | Leo R. | AB | |
| | Popeye E. | No | 10 | Paulette M. | Yes | | Tony B.** | - | |
| 3 | Gladys C. | Yes | 10A | Norm B. | AB | 20 | Andre G.* | No | |
| | Jan A. | Yes | | Jim P. | No | 21 | Rick B.* | Yes | |
| | JoJo B. | Yes | 10B | Chuck B. | Yes | 23A | Karen E.* | Yes | |
| | Elaine S. | Yes | | Chuck B.* | Yes | 24 | Andy R.* | No | |
| 3A | Doug E. | Yes | 11 | Bob B. | No | | Doug L.* | Yes | |
| | Carlene K. | Yes | | Paul K. | No | 25 | Salvatore P.* | * _ | |
| | Shafin M. | Yes | 12 | Betty S.* | No | 27 | Herb B.* | No | |
| 3B | Ed L. | - | | Betty S. | No | 28 | Martha G.* | No | |
| 3C | Rick O. | No | | Matty C. | Yes | | Javier H. | Yes | |
| 3D | Steve F. | Yes | | Frank L. | No | | Martha G. | No | |
| | Marilyn L. | Yes | | John D. | Yes | 29 | Stepan G.** | - | |

| 4 | Richard F. | No | | Vinny B. | Yes | 31 | Jeanne B.* | Yes |
|-------|-------------|-------|-----|----------|----------|----|--------------|-----|
| | Petru C. | No | 13 | John B. | No | 33 | Dina P.* | No |
| 5 | Herb B. | No | | Ron C. | Yes | 34 | Fabio F. | Yes |
| 5A | Joe B.* | No | | Dave S. | No | 35 | Juan A.* | No |
| 5B | Andre G. | No | 13A | Bob F.* | Yes | | | |
| | Claude C. | No | | Bob F. | Yes | | | |
| 5C | Pierre C.** | - | 13B | Andy R. | No | | | |
| 6 | Lloyd A. | Yes | | Andy D. | Yes | | | |
| | Richie S. | No | 14 | Brad B. | Yes | | | |
| | Joel B. | No | | Paul C.* | Yes | | | |
| 6A | Sal F. | No | | Paul C. | Yes | | *Proxy Vote | |
| 6B | Rick B. | Yes | | Bill W.* | Yes | | **Absentee V | ote |
| | Juan A. | No | 15 | Alan J. | Yes | | | |
| | Dina P. | | No | Cl | huck R. | No | | |
| Appro | | Again | st | 50 A | bstained | 2 | | |

The above item was chaired by Denis M., Chair.

2. Andy D. - Area 13B

Discuss: Removing past Trustees from being allowed to raise a point of information or a point of order.

Motion to remove past Trustees from being allowed to raise a point or information or a point of order.

The above item was chaired by Denis M., Chair.

Andy D. - Area 13B

Guidance Code changes will only be accepted on the agenda in the Fall Trustee meeting of the even years. This procedure will start at the conference immediately following the approval of this item.

Motion to accept above.

The Chair was challenged that the above motion is out of order. The vote on the challenge fails therefore the Chair is in order and so is the motion

On the motion.

Failed

The above item was chaired by Denis M., Chair.

4. Richie S. - Area 6

All sessions of a BOT Trustee Meeting shall be open to all GA members

Motion that all sessions of a Trustees Meeting shall be open to all G.A. members.

Approved 65 Against 46

Passed

The above item was chaired by Denis M., Chair.

Richard F. - Area 4 5.

Discuss potential ways of streamlining/automating the voting process on votes that require counts and secret ballots, such as guidance code changes, elections of the BOT Chair, Co-Chairs and International Secretary, roll-call votes, etc. so that the BOT can make better use of our time together.

No discussion.

6. David M. - Area 12

Rules and Procedures, Discussion on Item, Alternating Opinions.

Add new clause

If an eligible speaker wishes to speak on an agenda item, he/she will hold up a card to indicate whether the person will be speaking for or against the item. The International Service Office will prepare and distribute such cards for every current Trustee at all sessions of the Board of Trustees. Any past Trustee who wishes to speak on an item will utilize the appropriate card from a current Trustee to also indicate their position on the item for discussion on the floor.

Motion to accept above.

Failed

The above item was chaired by Denis M., Chair.

Items Up For Second Vote

7. Paul S. - Area 17

Recommend the attached Treasury Guidelines be included in new group packages and be made available to all GA Groups. This item has been edited by the author and the Literature Committee.

Passed 1st literature approval vote in Cherry Hill

Passed 2nd Vote

The above item was chaired by Gary B., 1st Co-Chair.

8. Conchetta B. - Area 13A

Approve a pocket-sized card dealing with the urge to gamble. This item has been edited by the author and the Literature Committee.

Passed 1st literature approval vote in Cherry Hill

Passed 2nd Vote

The above item was chaired by Gary B., 1st Co-Chair.

9. Frank L. for Andy D. - Area 12

Suggestions for a successful 90-day room.

Passed 1st literature approval vote in Cherry Hill

Passed 2nd Vote

The above item was chaired by Gary B., 1st Co-Chair.

10. Herb B. - Area 5

By-Law change, Article III, Section 6.

Change in last sentence from 2 to 4

Current Version: Five (5) members of the Board of Regents shall constitute a quorum. A proxy cannot be used to determine presence at a meeting unless such Regents permanent residence is in

excess of 200 miles from the International Service Office. If a board member resides within 200 miles of the International Service Office, physical attendance constitutes presence. If the board member resides more than 200 miles from the International Service Office, physical or telephonic attendance constitutes presence. A maximum of two (2) Regents residing outside of 200 miles of the International Service Office who do not physically attend meetings can be seated at one time. Proposed Version: Five (5) members of the Board of Regents shall constitute a quorum. A proxy cannot be used to determine presence at a meeting unless such Regents permanent residence is in excess of 200 miles from the International Service Office. If a Board member resides within 200 miles of the International Service Office, physical attendance constitutes presence. If the Board member resides more than 200 miles from the International Service office, physical or telephonic or video conferencing attendance constitutes attendance. A maximum of four (4) Regents residing outside of 200 miles of the International Service Office who do not physically attend meetings can be seated at one time.

Passed 2nd Vote

The above item was chaired by Gary B., 1st Co-Chair.

11. Martha G. - Area 28

Combo Book, Page 10, 3rd paragraph, line No. 7.

Change: wagering on the spin of a wheel or the turn of a card - to gambling.

Actual version: 3. IMMATURITY. A desire to have all the good things in life without any great effort on their part seems the common character pattern of problem gamblers. Many Gamblers Anonymous members accept the fact that they were unwilling to grow up. Subconsciously they felt they could avoid mature responsibility by wagering on the spin of a wheel or the turn of a card, and so the struggle to escape responsibility finally became a subconscious obsession.

Proposed version: 3. IMMATURITY. A desire to have all the good things in life without any great effort on their part seems the common character pattern of problem gamblers. Many Gamblers Anonymous members accept the fact that they were unwilling to grow up. Subconsciously they felt they could avoid mature responsibility by gambling, and so the struggle to escape responsibility finally became a subconscious obsession.

Failed

The above item was chaired by Gary B., 1st Co-Chair.

12. Larry B. - Area 15

Combo Book, Page 17, #7

CURRENT VERSION: A Pressure Relief Group Meeting may help alleviate legal, financial, employment and personal pressures. Adherence to it will aid in your recovery.

Proposed version: We encourage every Gamblers Anonymous member to have a Pressure Relief Group Meeting as it offers guidance toward a normal way of thinking and living. The PRGM may help alleviate legal, financial, employment and personal pressures. Adherence to it will aid in your recovery.

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

13. Pete K. - Area 13B

Guidance Code, Article XVII, Section 2A, 1st sentence

Current version: To request a new geographical area the following information needs to be sent to

the Chairperson of the Board of Trustees.

Proposed version: To request a new geographical area, the following information must be received by the Chairperson of the Board of Trustees before the closing of the agenda in which the area wishes to be recognized.

Passed 1st vote 97 - 6

Approved 107 Against 0

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

14. David M. - Area 12

Guidance Code, Article XVII, New Section 1A

Any overseas area that was newly approved by the Board of Trustees less than 5 years ago, will be allowed to request changes in the number of Trustees for that area at any Trustee meeting through an agenda item.

Passed 1st vote 99 - 2

Approved 122 Against 2

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

15. **Denis M. - Area 12**

Guidance Code Article XVI, section 9.

Change "fourteen (14) working days" to "thirty (30) days"

Current Version: The International Executive Secretary shall be the recording secretary of the Board of Trustees at all annual International Conferences and International Meetings of the Board of Trustees, and perform such other duties as required by them. The minutes of the Board of Trustees meetings shall be sent to all Trustees within fourteen (14) working days of the meetings.

Proposed Version: The International Executive Secretary shall be the recording secretary of the Board of Trustees at all annual International Conferences and International Meetings of the Board of Trustees, and perform such other duties as required by them. The minutes of the Board of Trustees meetings shall be sent to all Trustees within thirty (30) days of the meetings.

Passed 1st vote 98 – 1

Approved 114 Against 0

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

16. Joe B. - Area 6C

Guidance Code - Article VII, Section 4

Add following: and military stationed overseas, after medical reasons

Current Version: Abstinence from gambling and regular attendance of at least thirty-nine (39) Gamblers Anonymous meetings (exceptions can be made, via group conscience decisions, for medical reasons) in the prior 12 months is required for pinnings and for all successive anniversaries. Date of abstinence starts from your first meeting after your last bet. Proposed version: Abstinence from gambling and regular attendance of at least thirty-nine (39) Gamblers Anonymous meetings (exceptions can be made, via group conscience decisions, for

medical reasons, and military stationed overseas) in the prior 12 months is required for pinning's

and for all successive anniversaries. Date of abstinence starts from your first meeting after your last bet.

Passed 1st vote 100 -2

Approved 106 Against 0

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

17. Steve R. - Area 2B

Guidance Code, Article IX, Section 3, 1st paragraph and 1st sentence.

Replace the words "twenty (20) or more votes" with the words "a majority of current trustees". Current Version: Board of Trustees meetings may be conducted by mail, fax or email, however twenty (20) or more votes are needed for a quorum.

Proposed Version: Board of Trustees meetings may be conducted by mail, fax or email, however a majority of current trustees are needed for a quorum.

Passed 1st vote 91 - 2

Approved 106 Against 0

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

18. David M. - Area 12

Guidance Code, Article XI - Regional Service Offices, New Section 8

Any Regional Service Office (R.S.O.) that offers or produces non GA-approved or GA-appropriate material or utilizes Gamblers Anonymous intellectual property without the specific written approval of the International Service Office (I.S.O.), will cease to be an R.S.O. unless full compliance is achieved within 60 days of notification of the problems by the I.S.O.

Passed 1st vote 94 - 3

Approved 108 Against 3

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

A letter will be written to any R.S.O. that is in violation of the above.

19. **Denis M. - Area 12**

Guidance Code, Article IX – Officers of the Board of Trustees, Section 3

Add: or electronically through a platform approved by the Board of Trustees.

Current: Board of Trustees meetings may be conducted by mail, fax or email, however twenty (20) or more votes are needed for a quorum. A majority vote of the quorum shall carry any measure voted upon except as provided for in Section 2 of Article XVI and Article XX.

Proposed: Board of Trustees meetings may be conducted by mail, fax or email, or electronically through a platform approved by the Board of Trustees. However a majority of current Trustees are needed for a quorum. A majority vote of the quorum shall carry any measure voted upon except as provided for in Section 2 of Article XVI and Article XX.

Passed 1st vote 96 – 5

A point of order was called that since Item # 17 passed, Item # 19 should be ruled out of order. This item was being chaired by Herb B., 2nd Co-Chair who was then challenged as to whether or not this item is out of order. He stated the item is in order. At that time Denis M., took over the Chair. The vote on the challenge fails therefore the Chair is in order and so is the item.

Vote on the item.

Approved 99 Against 8

Passed 2nd Vote

This item will now supersede Item #17.

20. Bob W. - Area 12

Change the Serenity Prayer on the Gold Embossed Serenity Prayer (5" x 6" on Heavy Stock), removing the word 'the' before the word 'Courage'.

Current Version: God grant me the serenity to accept the things I cannot change - the courage to change the things I can - And the wisdom to know the difference.

Proposed Version: God grant me the serenity to accept the things I cannot change, courage to change the things I can, and the wisdom to know the difference.

Passed 2nd Vote

The above item was chaired by Herb B., 2nd Co-Chair.

21. Jimmy D. - Area 1A

Unity Step 11

Current version: Our public relations policy is based on attraction rather than promotion, we need always maintain personal anonymity and the level of press, radio, films and television. Proposed version: Our public relations policy is based on attraction rather than promotion; we need always maintain personal anonymity at the level of press, radio, films, television and Internet.

Passed 1st vote 82 - 12

Approved 103 Against 25

Passed 2nd Vote

A recount was requested.

Approved 88 Against 25

Passed 2nd Vote

The above item was chaired by Denis M., Chair.

Tabled From Cherry Hill

22. Carol K. - Area 9

The new blue book is to include the reprinting of the "Promises" from pages 83-84 from the AA Big Book and the final draft of the blue book will be submitted to AA for their approval as to the insertion prior to printing.

Item withdrawn.

23. Paul N. - Area 2

Guidance Code, Article VII (New Section) page 6, Section 9.

No group can be expelled from Gamblers Anonymous without approval of the Board of Trustees. Motion to accept above.

Approved 47 Against 56

Failed

The above item was chaired by Denis M., Chair.

24. Herb B. - Area 5

Hosting an International Conference

Add the following Workshop Guidelines Acknowledgment Sheet for conference workshops to the Hosting an International Conference booklet.

Motion pending

Motion to table to Boston.

Approved 111 Against 3

Passed

Motion is still pending.

The above item was chaired by Denis M., Chair.

25. Jaime B. - Area 18B

Change Unity Step 2

Current version: Our leaders are but trusted servants; they do not govern.

Proposed version: For our group purpose, there is but one ultimate authority—a loving God as He may express Himself in our group conscience. Our leaders are but trusted servants; they do not govern.

No discussion.

Conference Bids

26. Conference Bids The Spring 2013 Conference is open for bids

Vancouver, British Columbia was the only area presenting a bid for the above Conference. Motion to accept the above bid for the Spring 2013 Conference to be held April 19 - 21, 2013 at the Sheraton Vancouver Airport Hotel in Richmond, British Columbia.

Passed

The above item was chaired by Herb B., 2nd Co-Chair.

27. Conference Bids The Fall 2013 Conference is open for bids

South Florida Intergroup was the only area presenting a bid for the above Conference. Motion to accept the above bid for the Fall 2013 Conference to be held October 11 - 13, 2013 at the Sheraton Lake Buena Vista in Orlando, Florida.

Passed

The above item was chaired by Herb B., 2nd Co-Chair.

New Business

Appropriate Literature

28. Richard F. for Dave H. - Area 4

To have approved as GA Appropriate Literature the attached Flyer on Pressure Relief.

Motion to have approved as G.A. Appropriate Literature the attached flyer on Pressure Relief and make it downloadable from the Trustee Website.

Failed

The above item was chaired by Gary B., 1st Co-Chair.

29. Carol K. for Nancy K. - Area 9

Motion to approve the attached flyer at appropriate literature, allowing the local area to insert their local information as to meeting day, time and location as well as appropriate local hotline numbers.

NOTE: flyer is designed to be cut in thirds allowing it to fit in a shirt pocket for easy hand out or posted to a bulletin board.

Motion to accept above.

Item was ruled out of order.

The above item was chaired by Gary B., 1st Co-Chair.

BOT Procedures

30. Richard F. - Area 4

Do not allow any personally identifying information of Gamblers Anonymous members, or others, on the gamblersanonymous.org website. This includes, names, telephone numbers, email addresses, photographs that show faces or partial faces, etc.

Motion to accept above.

Failed

The above item was chaired by Gary B., 1st Co-Chair.

31. Alan J. - Area 15

All future International Conferences awarded should include 5 meals per person.

Motion on page 8, Hosting An International Conference, the minimum for an International convention will be 5 meals. These meals are Friday night dinner, Saturday Breakfast, Lunch and dinner and breakfast Sunday.

Amendment Commencing with the Spring 2014 Conference.

Failed

On the motion.

Failed

The above item was chaired by Gary B., 1st Co-Chair.

Combo Book

32. Jimmy D. - Area 1A

Combo book page 16

Remove last paragraph which follows question #20.

Most compulsive gamblers will answer ves to at least seven of these questions.

Motion to accept above.

This item was being chaired by Denis M. and he turned over the Chair to Herb B. so he could speak on the item.

On the motion.

Failed

33. Paul C. for Sam S. - Area 14

Combo Book

Remove "DON'T GAMBLE FOR ANYTHING" from Page 17, Item 3 and move to page 14 after

"...for a cup of coffe." and before "This includes...";

Page 17 Current Version: 3. Don't test or tempt yourself. Don't associate with acquaintances who gamble. Don't go in or near gambling establishments. DON'T GAMBLE FOR ANYTHING.

Page 17 Proposed Version: 3. Don't test or tempt yourself. Don't associate with acquaintances who gamble. Don't go in or near gambling establishments.

Page 14 Current Version: It means exactly that. A stand has to be made somewhere and Gamblers Anonymous members have found the fist bet is the one to avoid, even though it may be as little as matching for a cup of coffee. This includes internet gambling, the stock market, commodities, options, buying or playing lottery tickets, raffle tickets, flipping a coin or entering the office sport pool.

Page 14 Proposed Version: It means exactly that. A stand has to be made somewhere and Gamblers Anonymous members have found the fist bet is the one to avoid, even though it may be as little as matching for a cup of coffee. DON'T GAMBLE FOR ANYTHING. This includes internet gambling, the stock market, commodities, options, buying or playing lottery tickets, raffle tickets, flipping a coin or entering the office sport pool.

Motion Combo Book to remove "don't gamble for anything" from page 17 and move to page 14 after "...for a cup of coffee" and before "this includes"

Failed

The above item was chaired by Denis M., Chair.

34. Paul C. for Roger M. - Area 14

Combo Book, page14

Change to add "prize contests" between "raffle tickets" and "flipping"?

Current Version on Page 14: "This includes internet gambling, the stock market, commodities, options, buying or playing lottery tickets, raffle tickets, flipping a coin or entering the office sport pool.

Proposed Version on Page 14: "This includes internet gambling, the stock market, commodities, options, buying or playing lottery tickets, raffle tickets, prize contests, flipping a coin or entering the office sport pool.

Item withdrawn.

35. JoJo B. - Area 3

Combo Book, page 15, question 1.

Current version: "Did you ever lose time from work or school due to gambling?"

Proposed version: "Did you ever lose time from work, school, family or regular responsibilities due to gambling?"

Motion to change current version of question 1 on page 15 from "Did you ever lose time from work or school due to gambling?" to "Did you ever lose time from work, school, family or personal responsibilities due to gambling?"

Failed

The above item was chaired by Denis M., Chair.

Committee Related

36. Bill W. - Area 15

Discuss ideas and direction of the National Hotline.

Motion to implement a new National Hotline for Gamblers Anonymous utilizing Ring Central as the vendor, with a single number under the complete control of the Fellowship. A new Hotline Implementation Committee will be formed to support the rollout of the new number and service. Passed

A new committee was formed with Bill W. being named as Chair. Committee members are Richard F., Area 4; Jim T., Area 2B; Michelle J., Area 8B; Shafin M., Area 3A; Paul S., Area 17 and Chuck B., Area 10B. Denis M. will be the Committee Liaison.

The above item was chaired by Denis M., Chair.

37. Jimmy D. - Area 1A

On behalf of the conference review committee we would appreciate the BOT to establish a permenant STANDING COMITTEE. This new committee would oversee all future processes dealing with international conferences and other responsibilities and duties outlined in upcoming committee reports.

The Chair wanted a consensus from this Board on moving forward with a Committee. The consensus was positive therefore the Chair formed a committee with Andre G. being named as Chair. Committee members are Dina P., Area 6B; Fred L., Area 8 and Bill A., Area 7A. Denis M. will be the Committee Liaison.

The above item was chaired by Denis M., Chair.

38. Denis M. - Area 12

Discuss the following proposal received from Gam-Anon:

The Gam-Anon Conference Committee proposes that the Joint GA/Gam- Anon Conference Committee or a newly formed committee work together to review the current separate Conference Guidelines in their entirety and recommend a revised joint conference guidelines booklet to both the BOT and BOD that will ensure conference quality and financial success for both fellowships. Discussion was held. A new committee was formed. Committee members are Dave S., Area 13; Fred L., Area 8; Alan J., Area 15; John C., Area 1A; John D. Area 12; Gary B., Area 10B and Jo Jo B., Area 3. The committee Chair is Alan J. Herb B. will be the Committee Liaison. The above item was chaired by Gary B., 1st Co-Chair.

39. Andy R. - Area 13B

Discuss Video Conferencing

Item withdrawn.

40. Gary S. - Area 12

MOTION: TO MOVE 888-GA-HELPLINE / GA NATIONAL HOTLINE ENTIRE AND COMPLETE RESPONSIBILTIES BACK TO THE BOR TO REPRESENT GA AS A WHOLE. Item Withdrawn.

41. Ed E. - Area 2

Approval of "Trustee Removal Procedures" as GA-approved literature in addition to the necessary modification of Guidance Code, Article VIII, Section 4.

Add 'as per established Trustee Removal Procedures' to the sentence that contains the topic of Trustee removal.

Current version: Any Trustee is automatically removed from office for gambling by his/her own

admission. Current or past Trustees who return to gambling and subsequently come back to G.A. should not have a voice at the BOT meeting until they have 2 years of abstinence, the same qualification as becoming a Trustee. Gambling, for the compulsive gambler is defined as follows: Any betting or wagering, for self or others, whether for money or not, no matter how slight or insignificant, where the outcome is uncertain or depends upon chance or "skill" constitutes gambling. Or he or she may be removed for other acts on his or her part, which are detrimental to Gamblers Anonymous as a whole, or for not attending Gamblers Anonymous meetings. Removal requires 2/3 vote for expulsion by the Board of Trustees at the next physical meeting of the Board of Trustees.

Proposed version: Any Trustee is automatically removed from office for gambling by his/her own admission. Current or past Trustees who return to gambling and subsequently come back to G.A. should not have a voice at the BOT meeting until they have 2 years of abstinence, the same qualification as becoming a Trustee. Gambling, for the compulsive gambler is defined as follows: Any betting or wagering, for self or others, whether for money or not, no matter how slight or insignificant, where the outcome is uncertain or depends upon chance or "skill" constitutes gambling. Or he or she may be removed for other acts on his or her part, which are detrimental to Gamblers Anonymous as a whole, as per established Trustee Removal Procedures, or for not attending Gamblers Anonymous meetings. Removal requires 2/3 vote for expulsion by the Board of Trustees at the next physical meeting of the Board of Trustees.

Motion to accept above.

This item was being chaired by Gary B., 1st Co-Chair who was challenged as to whether or not this motion is out of order. He stated the motion is in order. At that time Denis M., took over the Chair. The vote on the challenge fails therefore the Chair is in order and so is the motion.

There was some confusion as to the motion. Clarification was requested and the motion now reads: Approve "Trustee Removal Procedures" as G.A. appropriate literature (except for line numbers on the left margin).

Motion to accept above.

Passed Only 1 vote needed.

An additional motion was made to modify Guidance Code, Article VIII, Section 4 as follows: Any Trustee is automatically removed from office for gambling by his/her own admission. Current or past Trustees who return to gambling and subsequently come back to G.A. should not have a voice at the BOT meeting until they have 2 years of abstinence, the same qualification as becoming a Trustee. Gambling, for the compulsive gambler is defined as follows: Any betting or wagering, for self or others, whether for money or not, no matter how slight or insignificant, where the outcome is uncertain or depends upon chance or "skill" constitutes gambling. Or he or she may be removed for other acts on his or her part, which are detrimental to Gamblers Anonymous as a whole, as per established Trustee Removal Procedures, or for not attending Gamblers Anonymous meetings. Removal requires 2/3 vote for expulsion by the Board of Trustees at the next physical meeting of the Board of Trustees.

Motion to accept above.

Approved 98 Against 6

Passed 1st Vote

Committee Request

42. Jimmy D. - Area 1A

Discuss re-establishing literature to compact disc (CD) committee.

A committee was established with the following committee members; Jimmy D., Area 1A; Jim H., Area 8; Jim T., Area 2B; Karen E., Area 8A; Levi B., Area 2; David W., Area 1; Jeanne B., Area 8A and Doug L., Area 1A. Jimmy D. will be the committee Chair. Gary B. will be the Committee Liaison. The name of this committee will be Committee on Alternate methods of producing G.A. Approved Literature.

The above item was chaired by Denis M., Chair.

43. David M. - Area 12

Request a committee to come up with a procedure to pre-qualify agenda items prior to their addition to the final Trustee meeting agenda, utilizing the Trustee Poll.

A straw vote was taken to see if a significant number were in favor of a committee being appointed for the above item. The Chair then appointed a committee with the following committee members, Bob F., Area 13A; Karen E., Area 8A; Pete K., Area 13B; Matty C., Area 12; Fred L., Area 8; C.J. D., Area 2B; Doug E., Area 3A; Jeanne B., Area 8A; Lloyd A., Area 6; Roger L., Area 2 and David M., Area 12. David M. will Chair this committee. Since David is not a current Trustee, Karen E., will be the Co-Chair. Herb B. will be the Committee Liaison.

The above item was chaired by Herb B., 2nd Co-Chair.

44. Paul C. - Area 14

Discuss forming a committee to develop a new piece of literature specific to "Anonymity".

Consensus was to form a committee therefore the Chair established a committee with the following members, Linda M., Area 1; Steve F., Area 3D; Sharon W., Area 2G; Pat D., Area 9A; Tim H., Area 2; Andy D., Area 13B; Rick O., Area 3C.; Roger L., Area 2; Mike Y., Area 9 and Paul C., Area 14. Paul C., will Chair this committee. Gary B. will be the Committee Liaison.

The above item was chaired by Herb B., 2nd Co-Chair.

Group Procedures

45. Vinny B. - Area 12

Should people attending GA meetings, conferences, or any other sponsored functions be discouraged from wearing any sports apparel that contains a logo, a team name, or a player name/number?

Discussion only.

The above item was chaired by Herb B., 2nd Co-Chair.

46. Debbie M. - Area 8

If a member is engaging in something illegal in a meeting room, how should it be dealt with? As an example, a member brings a gun or illegal narcotics into a meeting room.

Discussion only.

The above item was chaired by Gary B., 1st Co-Chair.

47. **Juan A. - Area 6B**

Is it appropriate to voice record combined meetings (GA and GamAnon) and distribute the CD's to other members of the fellowships?

Discussion only.

The above item was chaired by Gary B., 1st Co-Chair.

Guidance Code

48. Richard C. for Frank K. - Area 2A

Guidance Code: Article VII, Add new Section 9

Where a conflict might arise between the Guidance Code and a group decision (a decision arrived at via "group conscience"), the guidance code shall prevail.

No discussion.

49. Joe B. - Area 6C

Guidance Code: Article IX, Section 1

Add the following: They are required to be a member of Gamblers Anonymous and meets the requirements of a Trustee. However, to run for the office of Chair of the Board of Trustees he/she must have previously served on the Executive Board of the Board of Trustees.

Current Version: The officers of the Board of Trustees shall consist of a Chairman, #1-Co-Chairman, #2 Co-Chairman and such other officers as maybe appointed by the Board of Trustees. They are required to be a member of Gamblers Anonymous and must have two years abstinence from gambling to be eligible to serve.

Proposed Version: The officers of the Board of Trustees shall consist of a Chairman, #1-Co-Chairman, #2 Co-Chairman and such other officers as maybe appointed by the Board of Trustees. They are required to be a member of Gamblers Anonymous and meets the requirements of a Trustee. However, to run for the office of Chair of the Board of Trustees he/she must have previously served on the Executive Board of the Board of Trustees.

Motion to accept above.

Amendment to change "such other officers as may be appointed" and "they are required to be members of Gamblers Anonymous and meet the requirements"...

Passed

On the motion.

Approved 66 Against 40

Failed 2/3 Vote Needed

Recount was called.

Approved 70 Against 43

Failed 2/3 Vote Needed

The above item was chaired by Gary B., 1st Co-Chair.

50. Ara H. - Area 1

Guidance Code, Article VIII, new section 3A. Effective 2012 Spring conference...

No Trustee shall serve more than two consecutive terms as a trustee. The only exception will be if no one else runs for trustee in that trustee's area in which case the two consecutive term rule will be waived.

If one serves two terms as trustee and then does not run for the next term, at the conclusion of that term that individual is eligible to run again and the above rule regarding the two-consecutive terms limit will apply.

Motion to accept above.

Approved 76 Against 37

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

51. Jimmy D. for Jerlene D. - Area 1A

Change the title of the Guidance Code of G.A. to the Rule Book of G.A

Motion to table.

Approved 90 Against 9

Passed

The above item was chaired by Denis M., Chair.

52. David M. - Area 12

Guidance Code, Article IX, Section 7

Change \$7,500.00 to \$10,000.00, and make gender neutral.

Current version: The Chairman of the Board of Trustees and both Co-Chairmen have a \$7,500.00 per year expenditure total, approved by the Chairman of the Board of Trustees and paid by the International Service Office (I.S.O.). The total combined annual expenditure cannot exceed \$7,500.00. The International Service Office (I.S.O.) shall supply the Board of Trustees with a detailed accounting of said expenditures within sixty days of the close of the fiscal year. Proposed version: The Chair of the Board of Trustees and both Co-Chairs have a \$10,000.00 per year expenditure total, approved by the Chair of the Board of Trustees and paid by the International Service Office (I.S.O.). The total combined annual expenditure cannot exceed \$10.000.00. The International Service Office (I.S.O.) shall supply the Board of Trustees with a detailed accounting of said expenditures within sixty days of the close of the fiscal year.

Motion to accept above.

Approved 85 Against 33

Passed 1st Vote

The above item was chaired by Denis M., Chair.

53. David M. - Area 12

Guidance Code, Article VII - Groups, Section 1, 1st sentence.

Add: 'at a physical location' after the word 'together', and add the end: 'No meeting organized by people or members of GA via the telephone or the Internet will be recognized as a group.'
Current version: Whenever two or more persons with a desire to stop gambling meet together on a regular, weekly scheduled basis to discuss their gambling problem, they will be known as a group, only if they commit themselves to follow Gamblers Anonymous' Guidance Code and limit their use, display and distribution to only approved and appropriate Gamblers Anonymous literature. They are also to notify the International Service Office (I.S.O.) of their existence. Proposed version: Whenever two or more persons with a desire to stop gambling meet together, at a physical location, on a regular weekly scheduled basis to discuss their gambling problem, they will be known as a group, only if they commit themselves to follow Gamblers Anonymous' Guidance Code and limit their use, display and distribution to only approved and appropriate Gamblers Anonymous literature. They are also to notify the International Service Office (I.S.O.) of their existence. No meeting organized by people or members of GA via the telephone or the Internet will be recognized as a group.

Motion to accept above.

Approved 59 Against 48

Failed 2/3 Vote Needed

The above item was chaired by Denis M., Chair.

54. Herb B. - Area **5**

Guidance Code, Article XIII, Section 3

The term of office of Regents shall be for two (2) years starting on July 1st of the odd years and ending on June 30th of the following odd year.

Remove this Section completely from the Guidance Code because it is the same in the By-Laws as Article Ill, Section 3

Motion to accept above.

Approved 112 Against 8

Passed 1st Vote

The above item was chaired by Denis M., Chair.

55. Herb B. - Area 5

Guidance Code, Article XIII, Section 4

Any Regent is automatically removed from office for gambling by his/her own admission. Gambling, for the compulsive gambler is defined as follows: Any betting or wagering, for self or others, whether for money or not, no matter how slight or insignificant, where the outcome is uncertain or depends upon chance or "skill" constitutes gambling. Or he or she may be removed for other acts on his or her part that are detrimental to Gamblers Anonymous as a whole. Removal will require a two-thirds (2/3) vote for expulsion by the Board of Trustees at the next physical meeting.

Remove this Section completely from the Guidance Code because it is the same in the By-Laws as Article Ill, Section 4

Motion to accept above.

Approved 111 Against 3

Passed 1st Vote

The above item was chaired by Denis M., Chair.

56. Herb B. - Area **5**

Guidance Code, Article XIII, Section 6

Five (5) members of the Board of Regents shall constitute a quorum. Only a written proxy shall be counted in determining the number present for the purpose of a quorum.

Remove this Section completely from the Guidance Code because it is the same in the By-Laws as Article Ill, Section 6

Motion to accept above.

Approved 109 Against 3

Passed 1st Vote

The above item was chaired by Denis M., Chair.

57. Herb B. - Area **5**

Guidance Code, Article XIII, Section 9

On or before February 1st of each year any member of Gamblers Anonymous with at least 2 years of abstinence from gambling can submit their name to the I.S.O. to be included on the Board of Regents ballot. Previous service as Regent of the Corporation or as a Trustee of Gamblers Anonymous, total abstinence from gambling and home group of nominee shall be listed along side

the name of each nominee. A biography not to exceed 200 words and phone number (both optional) would be included as an attachment to the ballot. Each recognized Gamblers Anonymous meeting should be contacted by their area Trustee(s) so that the groups at their option, have involvement in the voting process. Each Trustee based on guidance from their groups and their personal knowledge, will be able to select no more than nine (9) Regents from the ballot. Remove this Section completely from the Guidance Code because it is the same in the By-Laws as Article V, Section 1

Motion to accept above.

Approved 91 Against 20

Passed 1st Vote

The above item was chaired by Denis M., Chair.

58. Betty S. For George L. - Area 12

Guidance Code, New Section, Article IX, Section 1A

The Chairman of the Board of Trustees, #1 Co-Chairman and #2 Co-Chairman serve no more than two (2) consecutive terms in the same position.

Motion that the Chair of the Board of Trustees, #1 Co-Chair and #2 Co-Chair shall serve no more that two (2) consecutive terms in the same position.

Amendment to take out the last 4 words. The Chair ruled that the amendment is out of order because it changes the intent of the motion. Chair was then challenged. The challenge fails and the Chair is in order therefore the amendment is out of order.

On the motion.

Approved 68 Against 35

Failed 2/3 Vote Needed

A roll call vote was requested. Abstentions will be counted in order to properly record the vote. If the person was out of the room during the vote or if their Absentee Ballot was blank, a dash (-) will be noted.

| Area | Trustee | Vote | Area | Trustee | Vote | Area | Trustee | Vote | |
|------|-------------|------|------|-------------|------|------|------------|------|-----|
| 1 | Anita R. | Yes | 6C | Joe B. | No | 15 | Alan J. | Yes | |
| | David W. | Yes | | Gary G | Yes | | Chuck R. | No | |
| | Linda M. | Yes | 7 | Marlene M. | No | | Mike R. | No | |
| | Steve F. | Yes | | Helen Y. | No | | Chuck R.* | No | |
| | Wendy B. | Yes | 7A | Bill A. | No | | Bill B. | No | |
| 1A | Doug L. | No | | Mike K. | Yes | | Bill W. | No | |
| | Jimmy D. | - | 8 | Debbie M. | Yes | | Bruce W. | Yes | |
| 2 | Levi B. | Yes | | Fred L. | Yes | | Mike R.* | Yes | |
| | Paul N. | Yes | | Jim H. | No | | Howard C. | Yes | |
| | Roger L. | Yes | | Kathy H. | Yes | | Bill B.* | No | |
| | Tim H. | Yes | 8A | Jeanne B. | Yes | 16 | John V. | | Yes |
| 2A | Paul N. | Yes | | Karen E. | No | | John V.* | Yes | |
| 2B | Brooks H. | No | 8B | Michelle J. | Yes | 17 | Ron W. | - | |
| | Jim T. | - | 8C | Deni M. | Yes | | Paul S. | Yes | |
| 2C | Marlene M.* | No | 8D | Cathy K. | Yes | 18 | Lloyd A.* | No | |
| 2E | Debra M. | Yes | | Jo K. | Yes | | Ron Mac** | - | |
| 2G | Rose P. | | Yes | 9 Carol | K. | No | 18A Trevoi | S.** | - |
| | Sharon W. | Yes | | MichaelY. | Yes | | Jo Jo B.* | Yes | |

| 2H | Linda W. | Yes | 9A | Pat D. | Yes | 19 | Leo R.* | - | |
|--------|-------------|------|-----|-------------|----------|-----|---------------|-------------|-----|
| | Popeye E. | Yes | 10 | Paulette M. | Yes | | Inda K. | - | |
| 3 | Gladys C. | No | 10A | Norm B. | Yes | | Leo R. | No | |
| | Jan A. | Yes | | Jim P. | Yes | | Tony B.** | - | |
| | JoJo B. | Yes | 10B | Chuck B. | Yes | 20 | Andre G.* | No | |
| | Elaine S. | Yes | | Chuck B.* | Yes | | 21 Rick l | B. * | Yes |
| 3A | Doug E. | Yes | 11 | Bob B. | Yes | 23A | Karen E.* | - | |
| | Carlene K. | Yes | | Paul K. | Yes | 24 | Andy R.* | Yes | |
| | Shafin M. | Yes | 12 | Betty S.* | Yes | | Doug L.* | No | |
| 3C | Ed L.* | - | | Betty S. | Yes | 25 | Salvatore P.* | * _ | |
| | Ed L. | - | | Matty C. | Yes | 27 | Herb B.* | Yes | |
| 3C | Rick O. | Yes | | Frank L. | No | 28 | Martha G.* | No | |
| 3D | Steve F. | Yes | | John D. | Yes | | Javier H. | Yes | |
| | Marilyn L. | Yes | | Vinny B. | No | | Martha G. | No | |
| 4 | Richard F. | No | 13 | John B. | No | 29 | Stepan G.** | - | |
| | Petru C. | No | | Ron C. | Yes | 31 | Jeanne B.* | - | |
| 5 | Herb B. | Yes | | Dave S. | Yes | 33 | Dina P.* | No | |
| 5A | Joe B.* | No | 13A | Bob F.* | Yes | 34 | Fabio F. | No | |
| 5B | Andre G. | No | | Bob F. | Yes | 35 | Juan A.* | No | |
| | Claude C. | No | 13B | Andy R. | Yes | | | | |
| 5C | Pierre C.** | AB | | Andy D. | Yes | | | | |
| 6 | Lloyd A. | No | 14 | Brad B. | No | | *Proxy Vote | | |
| | Richie S. | Yes | | Paul C.* | No | | **Absentee Ba | allot | |
| | Joel B. | Yes | | Paul C. | No | | | | |
| 6A | Sal F. | - | | Bill W.* | No | | | | |
| 6B | Rick B. | Yes | | | | | | | |
| | Juan A. | No | | | | | | | |
| | Dina P. | | No | | | | | | |
| | | | | | | | | | |
| Appro | oved 69 | Agai | nst | 41 A | bstained | 1 | | | |
| Failed | l | | | | | | 2/3 Vote Nee | ded | |

The above item was chaired by Denis M., Chair.

59. Paul N. for Dave C. - Area 2A

Guidance Code, Article X, Section 5, Item 4. Page 14

Replace the words "A majority of the groups must be represented before a vote can take place" with the words "It is the responsibility of each group to send a representative to their local Intergroup meeting in order to ensure that their group has input on every vote and that the majority of groups are represented".

Current Version: Any newly formed Gamblers Anonymous group shall be able to participate but not vote in the business portion of the Intergroup meeting until being in existence for a period of no less than three (3) months, assuming, of course, that the group meets all requirements of a Gamblers Anonymous group. A majority of the groups must be represented before a vote can take place.

Proposed Version: Any newly formed Gamblers Anonymous group shall be able to participate but not vote in the business portion of the Intergroup meeting until being in existence for a period of

no less than three (3) months, assuming, of course, that the group meets all requirements of a Gamblers Anonymous group. It is the responsibility of each group to send a representative to their local Intergroup meeting in order to ensure that their group has input on every vote and that the majority of groups are represented.

Motion to accept above.

Approved 91 Against 5

Passed 1st Vote

The above item was chaired by Denis M., Chair.

60. Herb B. - Area 5

Guidance Code, Article XVI, Section 7

The International Executive Secretary shall be responsible to keep the door of the International Service Office I.S.O. open during the hours specified by the Board of Regents.

Delete and move to By-Laws Article VIII as new section 6 (1).

Motion to accept above.

Approved 96 Against 3

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

61. Herb B. - Area 5

Guidance Code, Article XVI, Section 8

The International Executive Secretary shall attend all International Conferences and International Meetings of the Board of Trustees. His/Her expenses shall be paid by the International Service Office. (I.S.O.)

Delete and move to By-Laws Article VII as new section 8

Motion to accept above.

Approved 91 Against

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

62. Herb B. - Area 5

Guidance Code, Article XVI, Section 10

The International Executive Secretary may be paid a monthly salary and/or receive a monthly expense account if approved by the Board of Regents.

Remove, because it is covered in By-Laws Article IV Section 5

Motion to accept above.

Approved 85 Against 5

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

63. Herb B. - Area 5

Guidance Code, Article XVI, Section 11

The International Executive Secretary will be responsible for the reprinting of all approved Gamblers Anonymous literature and purchase of Gamblers Anonymous pins and keep sufficient quantity on hand at all times for the needs of our entire Fellowship.

Delete and move to By-Laws Article VIII as new Section 6(D).

Motion to accept above.

Approved 87 Against 4

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

64. Herb B. - Area 5

Guidance Code, Article XVI, Section 12

The International Executive Secretary shall be responsible to mail receipts for donations made to the International Service Office

(I.S.O.) and mail Gamblers Anonymous literature and/or Gamblers Anonymous pins within five (5) business days for donations or requisitions received in the International Service Office (I.S.O.) Delete and move to By-Laws Article VIII as new Section 6(E).

Motion to accept above.

Approved 86 Against 1

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

65. Bill B. - Area 15

Guidance Code, Article XVI, Section 4

Present version: The International Executive Secretary may employ an office secretary and any other needed office employee providing written approval is first obtained from the Board of Regents.

Proposed version: Eliminate and add to By Laws Article VII, Section 1

Motion to accept above.

Approved 91 Against 0

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

66. Bill B. - Area 15

Guidance Code, Article XVI, Section 5

Current Version: The International Executive Secretary will be solely responsible for the collecting, banking and accounting of all funds of the International Service (I,S.O.)

Proposed version: Eliminate.

See By Laws, Article VIII, Section 6(E)

Motion to accept above.

Approved 93 Against

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

67. Bill B. - Area 15

Guidance Code, Article XV, Section 2

Current version: The operation of the International Service Office (I.S.O.) shall be the responsibility of the International Executive Secretary, who will be under the guidance of the Board of Regents and Board of Trustees. However, all business affairs of this office shall be under direct supervision of the Board of Regents.

Proposed version: Eliminate

See By-Laws, Article VII, Section 1

Motion to accept above.

Motion to table.

Approved 81 Against 14

Passed

Motion is pending.

The above item was chaired by Gary B., 1st Co-Chair.

68. Bill B. - Area 15

Guidance Code, Article XV, Section 5

Current version: The Fiscal Business Year of the International Service Office (I.S.O.) shall be

from July 1st through June 30th Proposed version: Eliminate

See By-Laws, Article VI, Section 12

Motion to accept above.

Approved 92 Against 1

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

69. Chuck B. for Rick B. - Area 10B

Guidance Code, Article VII, Groups, Section 4

Current Version: Abstinence from gambling and regular attendance of at least thirty-nine (39) Gamblers Anonymous meetings (exceptions can be made, via group conscience decisions, for medical reasons) in the prior 12 months is required for pinnings and for all successive anniversaries. Date of abstinence starts from your first meeting after your last bet. Proposed Version: Abstinence from gambling and regular attendance of a least thirty-nine (39) Gamblers Anonymous meetings (exceptions can be made, via group conscience decisions, for medical reasons) in the prior 12 months, by the member's own admission, is required for pinnings and for all successive anniversaries. Date of abstinence starts from your first meeting after you last bet.

Motion to accept above.

Approved 102 Against 2

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

70. Chuck B. for Rick B. - Area 10B

Guidance Code, Article VIII, Board of Trustees, Section 4

Current Version: The Fellowship shall be guided by a Board of Trustees who are members of Gamblers Anonymous and have completely abstained from gambling by their own admission for a period of two (2) years and have had regular attendance at Gamblers Anonymous meetings. Board of Trustees defines regular attendance for International officers as thirty-nine (39) meetings per year. This does not include Intergroup meetings or picnics but does include Birthday meetings. This Board shall not exceed as many Trustees as deemed necessary by the Board of Trustees.

Proposed Version: The Fellowship shall be guided by a Board of Trustees who are members of

Gamblers Anonymous and have completely abstained from gambling for a period of two (2) years and have had regular attendance at Gamblers Anonymous meeting, both by their own admission. Board Trustees defines regular attendance for International officers as having attended a minimum of thirty-nine (39) meetings per year, by the member's own admission. This does not include Intergroup meetings or picnics but does include Birthday meetings. This Board shall not exceed as many Trustees as necessary by the Board of Trustees.

Motion to accept above.

Approved 100 Against 4

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

71. Stepan G. - Area 29

Guidance Code, Article VII, Groups, Section 1

Remove this restriction: "only if they commit themselves to follow Gamblers Anonymous Guidance Code and limit their use, display and distribution to only approved and appropriate Gamblers Anonymous literature"

Current Version: Whenever two or more persons with a desire to stop gambling meet together on a regular, weekly scheduled basis to discuss their gambling problem, they will be known as a group, only if they commit themselves to follow Gamblers Anonymous Guidance Code and limit their use, display and distribution to only approved and appropriate Gamblers Anonymous literature.

Proposed Version: Whenever two or more persons with a desire to stop gambling meet together on a regular, weekly scheduled basis to discuss their gambling problem, they will be known as a group.

Motion to table.

Approved 101 Against 1

Passed

The above item was chaired by Gary B., 1st Co-Chair.

72. Pete K. - Area 13B

Guidance Code, Article XIV, Section 6

Current version: No officer or member of the Board of Regents shall receive compensation from the International Service Office (I.S.O.) for services rendered as an officer.

Remove, because it is covered in By-Laws Article III, Section 9.

Motion to accept above.

Approved 100 Against 0

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

73. Pete K. - Area 13B

Guidance Code, Article XIV, Section 5

Current version: A copy of the minutes of each Board of Regents meeting shall be kept on file at the International Service Office (I.S.O.). Minutes of all Board meetings will be available for inspection by any member of our Fellowship during regular operating hours of the International Service Office (I.S.O.) and published in the International Service Office (I.S.O.) Bulletin. Delete and move to By-Laws Article VIII as new Section 4(a).

Motion to accept above.

Motion to table.

Approved 18 Against 81

Failed

On the motion.

Approved 79 Against 5

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

74. Pete K. - Area 13B

Guidance Code, Article XIV, Section 4

Current version: The SECRETARY of the Board of Regents shall be responsible to deliver or mail a copy of all minutes of the Board of Regents to the Board of Trustees and the International Executive Secretary.

Remove, because it is covered in By-Laws Article VIII, Section 4.

Motion to accept above.

A member stated the motion is out of order. The Chair ruled the motion in order and was then challenged. The vote on the challenge failed therefore the Chair is in order and so is the motion. Amend the motion to read "Remove the item from the Guidance Code and append it to Article 8, Section 4 of the By Laws.

Passed

On the motion.

Approved 110 Against 2

Passed 1st Vote

The above item was chaired by Gary B., 1st Co-Chair.

75. Pete K. - Area 13B

Guidance Code, Article XIV, Section 3

Current version: It will be the responsibility of the CHAIRMAN to hold meetings of the Board of Regents at least once a month.

Remove, because it is covered in By-Laws Article VII, Section 6.

Motion to accept above.

Amend to remove Article XIV, Section 3 and add it to By Laws Article VIII, Section 6 at the end of paragraph.

Passed

On the motion.

Approved 91 Against 2

Passed 1st Vote

The above item was chaired by Denis M., Chair.

76. Pete K. - Area 13B

Guidance Code, Article XIV, Section 2

Current version: The officers shall be elected by the Board of Regents in a manner approved by the Board of Regents.

Remove, because it is already covered in By-Laws Article IV, Section 3.

Motion to accept above.

Approved 101 Against 0

Passed 1st Vote

The above item was chaired by Denis M., Chair.

77. Pete K. - Area 13B

Guidance Code, Article XIV, Section 1

Current version: The officers of the Board of Regents shall consist of a CHAIRMAN, VICE CHAIRMAN, SECRETARY, ASSISTANT SECRETARY and TREASURER, plus any others deem necessary by the Board of Regents.

Remove, because it is covered in By-Laws Article IV, Section 1.

Motion to accept above.

Approved 86 Against 5

Passed 1st Vote

The above item was chaired by Denis M., Chair.

ISO Procedures

78. Andy R. - Area 13B

To have the next printing of the Combo Book printed in a color I.S.O. would deem appropriate and every subsequent printing of the Combo book to be of a different color than the previous 3 printings

Motion to accept above.

Failed

The above item was chaired by Denis M., Chair.

79. Jim H. - Area 8

To recognize any on-line meeting that adheres to Gamblers Anonymous Guidance Code as a regular meeting and add it to the gamblersanonymous.org website.

Motion to accept above.

Amendment to add group to gamblersanonymous.org meeting directory page.

Passed

The motion will now read: To recognize any on-line group that adheres to Gamblers Guidance Code as a group and add it to the gamblersanonymous.org meeting directory page.

Approved 60 Against 4

Passed

The above item was chaired by Denis M., Chair.

New Literature For Merit Vote

80. Richie S. - Area 6

Approve a yellow silicon wristband, de-embossed with the words "Page 17" as approved G A Literature.

Sample to be shown in Los Angeles

Motion to accept above as "appropriate" G.A. literature. The Chair stated that this could not be "appropriate" G.A. literature. The Chair was then challenged that this should be "appropriate" G.A. literature. The challenge was withdrawn.

A motion was made to approve the yellow wristband (displayed) embossed with the words "Page 17" as G.A. approved literature and accept for a Merit Vote.

Approved 51 Against 48

Passed

The above item was chaired by Denis M., Chair.

Other Literature

81. **Denis M. - Area 12**

Hosting an International Conference, Page 6, 2nd paragraph. 3rd sentence. Change percentage split of profits

Current version: In the event of a profit the proceeds are divided with 55% going to GA ISO and 45% going to Gam-Anon.

Proposed version: In the event of a profit proceeds are divided between GA ISO and Gam-Anon based on their percentage that each fellowship generates for the conference. The gross profits from the conference will be split and will be based on only those attendees who pay a conference registration fee.

A registration form will be used by all conference committees that will ask each registrant to declare if they are 1) a GA member, 2) a Gam-Anon member, 3) attending with a GA member, 4) attending with a Gam-Anon member, 5) unaffiliated.

Registrants in class 1 and 3 will be credited to GA. Registrants in class 2 and 4 will be credited to Gam-Anon. Class 5 attendees will be split equally between the two fellowships.

The registrants for each class will be tabulated against the total registrants for the conference and the split will be calculated accordingly.

Item withdrawn.

Overseas Issues

82. Stepan G. - Area 29

Moscow Gamblers Anonymous requests permission to translate and publish all existing GA literature into Russian.

Motion to accept above.

Passed

The above item was chaired by Herb B., 2nd Co-Chair.

83. Stepan G. - Area 29

Discuss author's rights regarding the community name "Gamblers Anonymous" and emblem for the purpose of allowing their usage by the whole world

Discussion only.

The above item was chaired by Herb B., 2nd Co-Chair.

Steps

84. Ron W. - Area 17

Unity Step 11

Current: Our public relations policy is based on attraction rather than promotion; we need always maintain personal anonymity at the level of press, radio, films and television.

Proposed new: Our public relations policy is based on carrying the message to the compulsive gambler who still suffers; we need always maintain personal anonymity at the level of press, radio, films, television and the internet.

Motion for a proposed new Unity Step 11 – Our public relations policy is based on carrying the G.A. message to the compulsive gambler who still suffers; we need always maintain personal anonymity at the level of press, radio, films, television and the internet.

Failed

The above item was chaired by Denis M., Chair.

Items Omitted From The Agenda

85. Herb B., Area 5

Guidance Code, Article VIII, Section 26

Change this section as follows:

Current Section 26:

The Board of Trustees shall elect the members of the Board of Regents at the Spring Conference.

The term of office shall be for a period of one (1) year commencing July 1 and ending June 30.

The Trustees should seek the guidance of the meetings in their area prior to the election.

New Proposed Section 26

The Board of Trustees shall elect the members of the Board of Regents at the Spring Conference of the odd years. The term of office shall be for a period of two (2) years commencing July 1 and ending June 30 of the next odd year. The Trustees should seek the guidance of the meetings in their area prior to the election.

Motion to accept above.

Approved 102 Against 0

Passed 1st Vote

The above item was chaired by Denis M., Chair.

The meeting was closed with the Serenity Prayer at 12:35 P.M. on Saturday, October 15, 2011. The collection for the six (6) sessions was \$792.05.

The next meeting of the Board of Trustees will be held April 19, 2012 at 10:00 A.M. in Quincy, Massachusetts.

Respectfully submitted,

Karen H.

Karen H.,

International Executive Secretary

ROLL CALL

| AREA | SE | ESSIONS | AREA | SES | SIONS | AREA | SESSIONS | | |
|------|------------|---------|------|-------------|--------|------|--------------|--------|-----|
| 1 | Anita R. | 6 | 6B | Rick B. | 6 | 15 | Alan J. | 6 | |
| | David W. | 6 | | Juan A. | 6 | | Chuck R. | 6 | |
| | Linda M. | 6 | | Dina P. | | 6 | Mike | R | 6 |
| | Steve F. | 6 | 6C | Joe B. | 6 | | Stanley C. | *Abst. | |
| | Wendy B. | 6 | | Gary G. | 6 | | Bill B. | 6 | |
| 1A | Doug L. | 6 | 7 | Marlene M. | 6 | | Bill W. | 6 | |
| | Jimmy D. | 6 | | Helen Y. | 6 | | Bruce W. | 6 | |
| 2 | Levi B. | 6 | 7A | Mike K. | 6 | | Abe C. | *Abst. | |
| | Paul N. | 6 | | Bill A. | 6 | | Howard C. | 6 | |
| | Roger L. | 6 | 8 | Debbie M. | 6 | | Joe B. | *Abst. | |
| | Tim H. | 6 | | Fred L. | 6 | 16 | John V. | | 6 |
| 2A | Paul N. | 6 | | Jim H. | 6 | | John N. | *Abst. | |
| 2B | Brooks H. | 6 | | Kathy H. | 6 | 17 | Ron W. | 6 | |
| | Jim T. | 6 | 8A | Jeanne B. | 6 | | Paul S. | 6 | |
| 2C | Debbie W. | *Abst. | | Karen E. | 6 | 18 | Andy D. | *6 | |
| 2E | Debra M. | 6 | 8B | Michelle J. | 6 | | Ron Mac | **6 | |
| 2G | Rose P. | | 6 | 8C Deni | M. | 6 | 18A Trevo | r S. | **6 |
| | Sharon W. | 6 | 8D | Cathy K. | 6 | | Yvonne R. | *6 | |
| 2H | Linda W. | 6 | | Jo K. | 6 | 18B. | Jamie B. | Abst. | |
| | Popeye E. | 6 | 9 | Carol K. | 6 | 19 | Antonio B. | *5 | |
| 2J | Mary C. | Abst. | | Michael Y. | 6 | | Inda K. | **6 | |
| 3 | Gladys C. | 6 | 9A | Pat D. | 6 | | Leo R. | 5 | |
| | Jan Å. | 6 | 10 | Paulette M. | 6 | | Tony B. | **6 | |
| | JoJo B. | 6 | 10A | Norm B. | 6 | 20 | Oscar B. | *6 | |
| | Elaine S. | 6 | | Jim P. | 6 | 21 | Lluis R. | *6 | |
| 3A | Doug E. | 6 | 10B | Chuck B. | 6 | 22 | Dudley B. | Abst. | |
| | Carlene K. | 6 | | Mark B. | *Abst. | 23 | Joao R. | Abst. | |
| | Shafin M. | 6 | 11 | Bob B. | 6 | 23A | Vera T. | | *6 |
| 3B | Peggy B. | *Abst. | | Paul K. | 6 | 24 | Fredrik A. | *6 | |
| | Ed L. | 3 | 12 | Bob W. | *Abst. | | Tomn | ny S. | *6 |
| 3C | Rick O. | 6 | | Betty S. | 6 | 25 | Luca G. | Abst. | |
| 3D | Steve F. | 6 | | Matty C. | 6 | | Salvatore P. | **6 | |
| | Marilyn L. | 6 | | Frank L. | 6 | 26 | Chris K. | Abst. | |
| 3F | Julian F. | Abst. | | John D. | 6 | | Mr. Kwon | Abst. | |
| 4 | Richard F. | 6 | | Vinny B. | 6 | 27 | Balazs M. | *6 | |
| | Petru C. | 6 | 13 | John B | 6 | 28 | Rafael Z. | *6 | |
| 5 | Herb B. | 6 | | Ron C. | 6 | | Javier H. | 6 | |
| 5A | JR.E. | *Abst. | | Dave S. | 6 | | Martha G. | 6 | |
| 5B | Andre G. | 6 | 13A | Kevin O. | *Abst. | 29 | Stepan G. | **6 | |
| | Claude C. | 6 | | Bob F. | 6 | 31 | Donatas Z. | *6 | |
| 5C | Pierre C. | **Abst. | 13B | Andy R. | 6 | 32 | Kiichiro I. | Abst. | |
| 6 | Lloyd A. | 6 | | Andy D. | 6 | | Toshi K. | Abst. | |
| | Richie S. | 6 | 14 | Brad B. | 6 | 33 | Luis J. | Abst. | |
| | Joel B. | 6 | | Tom Z. | *Abst. | | Jose M. | *6 | |

| 6A | Leavy T. | Abst. | Paul C. | 6 | 34 | Jose G. | Abst. |
|----|--------------------------|--------------|---------|--------|----|-------------------|----------|
| | Sal F. | 5 | Mary R. | *Abst. | | Fabio F. | 6 |
| | | | | | | Jeysa G. | Abst. |
| | | | | | 35 | Ramon Z. | *6 |
| | Chairman B | OT – Denis M | . 6 | | | | |
| | | BOT-Gary B. | | | * | Proxy Received | |
| | 2 nd Co-Chair | BOT- Herb B. | 6 | | ** | Absentee Ballot F | Received |
| | Chairman B | OR – John C. | 6 | | | | |
| | I.E.S | Karen H. | 6 | | | | |