## BOARD OF REGENTS MEETING OF NOVEMBER 16, 2007

The meeting was called to order by Bob W., Chairman Board of Regents at 7:33 P.M.

Present: Bob W., Chris G., Gary G., John C., Lanny R., Steve K. and Karen H., International Executive Secretary.

Present by Telephone: Daryl R. and Liz N.

Absent: Tom P.

Guests: Tom M., Chairman, Board of Trustees, David M., Board of Trustees and Gary S., Board of Trustees.

1- A. The minutes of the Board of Regents meeting of October 19, 2007 were read and approved after amending to include request made to Daryl R. to review Annual Audit report and send in comments.

Motion seconded and passed For...7 Against...0 Abstained...0

B. The Operating Statement for October 2007 was read and approved. Motion seconded and passed

For...7 Against...0 Abstained...0

Questions regarding odd change in Lifeliners. Response was that some people send in odd change amounts and quarterly donations are amortized on a monthly basis.

2-OLD BUSINESS

A. Discussion on Lifeliners. There were 10 new Lifeliners as follows: California – 1, Massachusetts – 1, New York – 2 and Texas – 6. There was one new Can. 25 Starter Kits were sent out in October including 1 going to prisons and we had 12 new Group Information Forms received back as follows: 1 each from Rancho Mirage, California; Mt. Pleasant, New Jersey; Vernsville, Minnesota; Oxford, Mississippi; Las Vegas, Nevada; Henderson, Nevada; Auburn, New York; Johnstown, New York; Grove, Oklahoma; Beaverton, Oregon; Richmond, Virginia and Hanover, Virginia. A G.A. member from Houston has sent in a method for increasing Lifeliners (with proven response). This member has offered to share this method with G.A.

B. National Hotline. Request was made by David M. to record sessions regarding Hotline and Website. Wants to do this for reference only to respond to questions. Vote was taken and passed.

For...5 Against...2

Gary S. read his report, which follows:

BOR REPORT – November 2007 888-GA-HELPS

I am very happy and proud to say that 888-GA-HELPS is now heading towards covering all of NORTH AMERICA. Two areas in Canada have decided to go into a 6-month test period and join 888-GA-HELPS. I would like to thank Southern Alberta and Winnipeg along with all the Canadian trustees for their confidence. Erlang is trying hard to have them up and running by the end of November.

I had reported last month that Area 11- Massachusetts and its surrounding areas (New Hampshire, Maine, Rhode Island and Vermont) have voted to join 888-GA-HELPS. This is a major undertaking to have Area 11 on the Erlang system due to the fact of the multi-States and having a major city like Boston all under one area. Erlang will have them up and ready for testing in December for a live turn on date somewhere near January 08.

The Portland, Oregon area is in the starting stages of testing out 888-GA-HELPS and hopefully will be joining soon.

Now to the numbers since my October report. We are up to month number 10 since the BOR approval and the numbers are on target with my guesstimate. Calls thru October are a total of 32,874 calls to all local areas and 4,948 additional calls through GA-HELPS for a total of 37,822 calls. Compared to 27,893 total calls in 2006 for the same time period. This is an increase of 36%. We are accomplishing our primary purpose by making people that are still suffering aware that there is help and how they can get to a meeting.

2006	3306	27893	
2007	Oct	TOTAL	
Groups	3339	32874	
National	793	4948	
Total 07'	4132	37822	
	36% OVER 2006		

It is great to know that 888-GA-HELPS is working for so many areas and hopefully more will be joining. It has been a long road and I am always happy to state that not one area has left the system once they join. Now that we are starting to cover all of NORTH AMERICA – what could be next???

Also, I thank the entire Trustee body for getting me the information I had requested. Almost every area has responded. I will report more about what we are doing once I formed the 888-GA-HELPS INFORMATION NETWORK.

Yours truly, Gary S / 888-GA-HELPS/BOR Gary S. was asked what the difference between "Group" and "National" calls were. The calls that go to local numbers and are routed to GA Helps are "Groups" and "National" are direct to the (888) number. Gary was asked how the increase % is calculated. Group calls were based on what was tied into the Erlanger system which are redirected. National calls are directed to GA Helps. The increase is based on total Calls.

David M. submitted a 6 page report regarding the National Hotline and items of concern regarding the business end that are separate from the operations of the hotline. The Board of Regents did not have ample time to review these concerns for accuracy and validity during the meeting therefore this will be discussed as part of the Hotline agenda item next month and clarifications will be made at that time. If anyone is interested in obtaining a copy of David's report, it will be made available to you by either calling the International Service Office at (213) 386-8789 or emailing Karen H. at Karenh@gamblersanonymous.org

C. Printing of Spanish Literature. Karen read a letter to George G. regarding printing of Literature to Spanish. The data was provided to the printer. We are working on getting pricing. Response from the printer was that they could use the files provided but would need to determine which pages were to be used. It appears that we will have up to five pieces of updated Spanish Literature in the next 3 to 4 months. The remaining literature files (that have not yet been printed through the International Service Office) would need to go before the Board of Trustees for approval to print. The Day at a Time Book into Spanish is being worked on. Hazelton has said cost could be substantially reduced from original pricing if we were to translate it and meet their standards. G.A. member who taught in Mexico has offered to translate. He will provide 10 pages of translation to be approved by Hazelton.

D. Gamblersanonymous.com. We now own the Domain!

E. Spanish Link on Hotline. It was stated by members that we would be able to get enough people to man the Hotline. Motion was made to fund the one time charge of \$500.00.

Motion seconded and passed For...5 Against...1 Abstained...1 (Daryl R.)

## **3-NEW BUSINESS**

A. Discuss Holiday/Year End Bonuses. Motion made to provide bonuses in the amount of 4% of their salaries to all four employees of the International Service Office. Motion second and passed For...7 Against...0 Abstained...0

B. Review Employees Health Insurance. Current health insurance is Health Net. Current premium is increasing by 13.25%. Motion made to retain Health Net. Motion seconded and passed

For...7 Against...0 Abstained...0

C. Set Date for Board of Regents Nominating Committee. The Nominating Committee meeting will be held January 18, 2008 at 6:00 P.M. prior to the regular monthly Board of Regents meeting.

D. Discuss Board of Regents Website. David M. presented a proposal regarding creating a Board of Regents website. See below.

"Since the BOT voted to remove the ISO Bulletin from the Trustee website in Los Angeles, I would like you to propose the following. That a separate website be established for the BOR for ISO and BOR related issues that can't now be put on the ISO site.

Discussion points in support of this idea

1) - This way, the more than obvious cost savings of not publishing the ISO Bulletin in print form would be realized on an ongoing basis.

2) - The business of the Trustees could be separated from ISO and the BOR.

3) - The BOR site would be unencumbered by the changing guidelines of the Trustee site that was ultimately the cause for the vote to remove the Bulletin.

4) - Awareness of the BOR could be spread more easily than just word of mouth.

5) - Technology benefits could make the BOR more efficient and allow for new innovations

Required issues

1) - A separate website name must be established and purchased

2) - The website must be located on a co-hosted server - ideally it should host the ISO,

Trustee and BOR sites. The one that ISO is currently using is not appropriate. The redesigned site will require

3) - You will need an administrator to run the site in addition to an assistant administrator.

4) - You will need a website application that is flexible like the Trustee website

5) - You will need to approve guidelines for the administrator

David M., New Jersey"

By creating a Board of Regents website we could possibly reduce operating costs. Move to January.

The collection in the amount of \$28.00 was taken and the meeting was closed with the Serenity Prayer. The next meeting of the Board of Regents will be held December 21, 2007 at 7:30 P.M.

## Respectfully submitted by Gary G., Recording Secretary